

March 19, 2020

Helping People. Changing Lives.

While most CSC programs are open and operating, our actual offices are closed to the public. Most of our personnel are working remotely. We want to reassure you that CSC remains committed to providing quality services and assistance to those in need in our community. We are currently following the guidance of the Centers for Disease Control and the State of Oregon as it relates to COVID 19, seeking to offer services in the safest way possible, this includes social distancing and providing services by email and phone, when possible. We also intend to keep you updated as things change. Here's what we can tell you now:

Linn-Benton Food Share services will continue uninterrupted, but have been reworked to help pantries and meal sites provide pre-packed emergency food boxes and take out containers of food. Community Supplemental Food Program services will continue using social distancing measures.

The following services are being provided by phone and on-line with extremely limited in-person appointments for clients without access to phone or email:

- Rental and deposit assistance
- Supportive Services for Veteran Families program
- InterGen family program
- JOBS
- STEP program
- Independent Living Program
- Youth programs (not including school programs like Career Tech Charter School).

Utility bill payment assistance is being conducted **exclusively** by phone and email.

In-home weatherization activities and Rent Well classes have been temporarily suspended while we identify alternate avenues of program delivery.

Head Start in Lincoln County, Career Tech Charter School, and some of our youth programs have been closed early and will remain closed until April at a minimum.

Our direct services as part of the homeless outreach teams have been temporarily suspended while we work with partners to determine the safest way to assist this vulnerable group of neighbors.

Our offices in Newport, Corvallis and Albany will close to walk-in clients on **Thursday, March 19, 2020 at 5:00 p.m.** We have posted signage directing clients to alternate means of contacting us for services. We have also installed phones outside each of our offices to help clients without phone service arrange for an appointment. Please help us to reassure community members that CSC will continue to offer as many of the programs and supports we have always provided but it may take a bit longer to access services as we work out these new program delivery models.

Albany Regional Office
250 Broadalbin St. SW,
Suite 2A
Albany, OR 97321
541.928.6335

Corvallis Regional Office
545 SW 2nd St., Suite A
Corvallis, OR 97333
541.752.1010

Newport Regional Office
120 NW Avery St.
Newport, OR 97365
541.265.8505

Lincoln County Head Start
2130 SW Lee St., P.O. Box G
Lincoln City, OR 97367
541.996.3028

As you know, things are changing rapidly and we continuously receive new guidance from health authorities, funders, and elected officials. As changes occur, CSC will continue to post information on our website, our social media pages and through notices to media outlets.

Unwaveringly, we are proud of our 40 years of service to our community and remain dedicated to helping work together to get through this difficult time.

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