

# IMPORTANT PUBLIC NOTICE

Effective 5:00PM Thursday, March 19<sup>th</sup>, 2020

## **Community Services Consortium and all associated programs will only offer services by phone or online\***

*\*Those without access to a phone or online technology will be seen in person, on a very limited basis. Please leave contact information at the office.*

-We ask that our clients and partners be flexible while we get through this-

### **Can I still access services?**

Yes, we will continue to provide most services and programs. All services and communications will be done by phone, email or virtual (video) meeting.

*Please note: response times may be slower due to this change.*

### **What about my appointment?**

All appointments will be done via phone. If you have not rescheduled for this or confirmed ahead of time, expect a phone call at your appointment time.

*Please note: if you have the contact information for your case manager, you can confirm with them directly.*

### **How do I get assistance?**

1. Call 541-928-6335 to speak to our receptionist (or use one of the phones outside our office doors to ring directly to the receptionist)
2. Contact your case manager or anyone you're already working with
3. Email [info@communityservices.us](mailto:info@communityservices.us) or message us on our social media pages

### **Why are we doing this?**

Helping the community stay safe and healthy is our top priority. We are taking the steps necessary to help with that and to keep our services open during these difficult times because we know that while some things close or slow down, the needs of our clients and community do not.

# CSC CONTACT INFORMATION

(During public office closure/remote services only)

## Phone Numbers:

**Receptionist** (taking calls for all counties)

541-928-6335

## **Energy Assistance Help Line**

Linn/Benton Counties

541-704-7632

Lincoln County

888-851-0242

## Emails:

**General CSC questions** (all counties and programs)

[info@communityservices.us](mailto:info@communityservices.us)

**Housing services/programs in Benton County**

[housinginfobenton@communityservices.us](mailto:housinginfobenton@communityservices.us)

**Housing services/programs in Linn County**

[housinginfolinn@communityservices.us](mailto:housinginfolinn@communityservices.us)

**Housing services/programs in Lincoln County**

[housinginfolincoln@communityservices.us](mailto:housinginfolincoln@communityservices.us)

**Social Media Pages:** (For updates on CSC and community resources)

Facebook

<https://www.facebook.com/CommunityServicesConsortium>

Instagram

[https://www.instagram.com/csc\\_oregon](https://www.instagram.com/csc_oregon)