

## About Community Services Consortium (CSC)

Established in July 1980, as the state-designated community action agency for Linn, Benton, and Lincoln counties, CSC is one of 18 community action agencies in Oregon that delivers programs designed to combat poverty and its root causes in our state.

CSC is supported by federal, state, and local funds, as well as through private grants, donations, and fundraising efforts. CSC's oversight consists of a Governing Board and Advisory Board to which we report on a regular basis.

**Our Mission:** In partnership with a caring community, we help people in Linn, Benton and Lincoln counties to access tools and resources to overcome poverty and build brighter and more stable futures.

**Our Philosophy:** We believe people are capable of great things when offered the proper tools. We treat each client with dignity and respect, and offer a supportive setting where each person learns and develops new skills.

### Our Focus:

- Jobs and financial help
- Quality education and training
- Adequate food and nutrition
- Safe, decent and affordable housing

Updated 09/2018



## Helping People. Changing Lives.



For more information about any of our services or programs, please call or walk in to one of the following offices, send us an email, or visit us on the internet.

250 Broadalbin St. SW, Ste. 2A  
Albany, OR 97321  
Phone 541-928-6335  
Fax 541-967-9307

545 SW 2nd St., Suite A  
Corvallis, OR 97333  
Phone 541-752-1010  
Fax 541-752-2348

120 NE Avery, 2nd Floor  
Newport, OR 97365  
Phone 541-265-8505  
Fax: 541-265-8507

[www.communityservices.us](http://www.communityservices.us)  
[info@communityservices.us](mailto:info@communityservices.us)

## Energy Assistance Program



Helping People.  
Changing Lives.

## What is the Energy Assistance Program?

The Energy Assistance Program helps people who qualify as low income with a **ONCE** a year payment to their heating/energy bills. There is no rush to apply. Energy Assistance is available year round. This program does not require a shut-off or past-due bill. You must re-apply every program year.

## How does the Energy Assistance Program work?

Once the application process is complete you will be notified of the amount that will be pledged on your behalf. Your pledge amount is based on your household size and amount of income. CSC will pay that portion directly to the Utility company.

It generally takes between 6—8 weeks for the credit to be displayed on your bill.

## Once I have qualified, can I stop paying my utility bill?

**No!** You have to keep paying on your bill.

If it is too much for you to pay, call your utility company and arrange a plan that you can pay. Otherwise, you may have your services turned off. Even after you get help from EAP, you still have to pay your part of the utility bill.

If you have any questions, call the utility company directly.



## Why is my bill so high?

We offer monthly regional Energy Education workshops to help you use your energy more efficiently **and** reduce your bills. Your home may also benefit from Weatherization steps to keep conditioned air in your home. Ask at your appointment for more details, or connect with us via our contact info on reverse.

## Energy Assistance Program Year

Oct. 1, 2018 - Sept. 30, 2019

Linn County 541-926-7163

Benton County 541-752-2840

Lincoln County 541-265-3293

**\$ HELP \$**

**WITH HEATING BILLS**

**LOW INCOME HOME ENERGY ASSISTANCE PROGRAM**

To qualify a household must have an income at or below the following limits:

Household Size	Monthly <u>Gross</u> Income
1	\$2,045.83
2	\$2,675.25
3	\$3,304.75
4	\$3,934.16
5	\$4,563.66
6	\$5,193.08
7	\$5,311.16