

## COMMUNITY ACTION ADVISORY COUNCIL

**April 12, 2021 – 9:30 am - 11:30 am**

### **Electronic Meeting**

*(Email EDay@CommunityServices.us for connection information.)*

#### **MEETING AGENDA**

#### **I. WELCOME AND INTRODUCTIONS**

#### **II. REVIEW AND APPROVAL OF MEETING MINUTES**

- A. November 16, 2020 Meeting Minutes – Attachment 1

***Action requested: Approve November 16, 2020 Community Action Advisory Council meeting minutes.***

#### **III. ACTING EXECUTIVE DIRECTOR'S REPORT**

- A. Albany Human Relations Commission – Attachment 2
- B. Oregon Cascades West Council of Governments/Community Services Consortium Merger
- C. Community Action Advisory Council Membership Demographics
- D. Rental Assistance

#### **IV. RECRUITMENT OF NEW COUNCIL MEMBERS**

#### **V. COMMUNITY SERVICES BLOCK GRANT ORGANIZATIONAL STANDARDS REQUIREMENTS**

- A. Standard 5.4 – Community Services Consortium Governing Documents
1. Community Services Consortium Charter – Attachment 3.1
  2. Community Action Advisory Council Bylaws – Attachment 3.2
- B. Standard 5.6 – Conflict of Interest Policy – Attachment 4

***Action requested: Sign Conflict of Interest Policy***

- C. Standard 5.7 – Structured Orientation of New Board Members (*Community Action Advisory Council members were invited to participate in a joint Community Services Consortium Governing Board/Oregon Cascades West Council of Governments Board of Directors orientation and training held March 11, 2021.*)
- D. Standard 5.8 – Training of Council Members' Duties and Responsibilities – Attachment 5
- E. Standard 5.9 – Programmatic Reports
  - 1. Workforce and Education – Sharee Cooper and Sean Larsen
- F. Standard 8.7 – Financial Reports of Programs Advised by Board (*refer to agenda item VI. Finance, A. Statement of Activities*)

**VI. FINANCE**

- A. Statement of Activities – January 2021 – Attachment 6

**VII. AGENCY ISSUES FOR INPUT**

- A. River Graphic – Attachment 7
- B. Housing, Employment, Learning Programs for Self-Sufficiency (HELPS) Mission
- C. Strategic Partnerships
- D. Strategic Planning and Community Needs Assessment

**VIII. COMMUNITY SERVICES BLOCK GRANT REPORT – Attachment 8**

**IX. PLANNING PROCESS**

- A. Process for Gathering Input on Community Needs Assessment
- B. Proposed Meeting Calendar

**X. INFORMATION SHARING – Attachment 9**

**XI. ADJOURN**

*Call Emely Day at Community Services Consortium (541-704-7643)  
concerning any needed communication and access accommodations for meetings.*

## COMMUNITY ACTION ADVISORY COUNCIL

**November 16, 2020 – 2:30 pm - 4:30 pm**

### ELECTRONIC MEETING

### MINUTES

Chair Julie Manning called the meeting to order at 2:33 pm.

#### I. WELCOME AND INTRODUCTIONS

Participating in the meeting were Community Action Advisory Council (CAAC) members Vincent Adams, Frederick Edwards, Mark Edwards, Nancy Greenman, Gerard Groesz, Tomas Hernandez, Cookie Johnson, and Stephany Koehne.

Joining the meeting for special presentations were Daryn Murphy of Commonwealth Development and Julie Arena of Benton County Health Department's Home, Opportunity, Planning, and Equity (HOPE) Advisory Board.

Also joining the meeting, some for presentations only, were Community Services Consortium (CSC) Housing Services Manager Dina Eldridge, Finance Operations Manager Connor Lyons, Program Development and Resource Advisor Karla Garrett, Data Systems Analyst Shivani Agarwal and Executive Assistant Emely Day. Acting Executive Director Pegge McGuire was unable to connect to the meeting.

#### II. APPROVAL OF MEETING MINUTES

B. April 27, 2020 Meeting

***Action requested: Approve April 27, 2020 meeting minutes.***

Vincent Adams moved to approve the April 27, 2020 meeting minutes; Nancy Greeman seconded the motion; and the motion passed unanimously.

#### III. ACTING EXECUTIVE DIRECTOR'S REPORT – Pegge McGuire

Ms. McGuire was unable to connect to the meeting and will send CAAC members a written report.

- A. COVID 19 – Agency Update
  - 1. Fundings
  - 2. Program Impacts
    - a. Rent and Mortgage Assistance
    - b. Utility Assistance
    - c. Weatherization
    - d. Linn Benton Food Share
    - e. Workforce and Education
    - f. Head Start in Lincoln County
  - 3. Staffing
  - 4. Facilities
- B. Regional Wildfires – Agency Update
- C. Legislative and Community Action Partnership of Oregon Network Update
- D. Oregon Cascades West Council of Governments-Community Services Consortium Potential Merger Status
- E. Childcare Discussion
- F. Partner Contracts

#### IV. PRESENTATIONS

- B. New Housing Development – Daryn Murphy, Commonwealth Development

Daryn Murphy is with Commonwealth Development (CD), which develops almost exclusively affordable housing. He reviewed CD's profile and recent and current projects. (Attachment A.) Following are some highlights.

- CD, a veteran-owned business based in Wisconsin, began 20 years ago and uses the Tax Credit Program and other funding opportunities to develop new, affordable housing nationwide.
- CD has expertise in design, development, construction, and property management.
- CD has done some commercial and non-profit re-development work and only a small amount of business incubation work.
- Mr. Murphy has been involved in housing development for approximately 20 years.
- CD completed projects in North Albany and Newport; the projects were occupied quickly and have long lists of applicants awaiting vacancies, indicating extensive community needs for affordable housing.
- With Oregon Housing and Community Services funding through the Local Innovation and Fast Track (LIFT) program (created to increase the inventory of new, affordable housing), CD initiated a Corvallis affordable-housing project of two- and three-bedroom units. The four-percent Low-Income Tax Credit funding will supplement project expenses.
  - The Corvallis units will be designated for residents at 30 percent of Area Median Income (AMI), 50 percent of AMI, and 60 percent of AMI.
  - The five-acre site in SW Corvallis has a lengthy history of extensive land use development, zoning issues, community opposition, and appeals to Oregon's Land Use Board of Appeals.
  - CD recognizes the need to collaborate with neighbors concerning the development plan and to ensure it will be well received in the community.
  - The community wanted affordable housing on the site.

- Each CD development typically includes a community room with a full kitchen, an office for resident services, a meeting room, a computer center with stations for residents' use, a small fitness room, and a manager's office for site staff.
- Units typically are a little bigger than other affordable developments and have standard appliances, including clothes washers and dryers.
- The development will have 100 units, which is the minimum for the site's zoning designation; nevertheless, CD will incorporate green space.
- CD follows an Affirmative Fair Housing Marketing Plan and works with local partners to meet local needs before opening the lease application process to the general public. CD pre-screens applicants, in the order in which their applications are received, for income eligibility, based upon each unit's size and income-qualification category. Applicants are informed that the development is leased based upon applicants' income qualifications and advises them about the paperwork and support documentation they must provide.
- CD can work with the local housing authority for clients with United States Department of Housing and Urban Development (HUD) Housing Choice Vouchers.
- The development should be available for leasing during Summer 2022.
- CD tends to develop outside urban areas and focuses on rural areas and areas with high needs but not a lot of housing capacity. CD observed high housing needs but little investment in affordable housing in Corvallis during the past several years.

CD provides marketing materials in various languages and translation services during a project's leasing phase. CD does not require applicants to have a United States legal residency status. Mr. Murphy will verify that this information is clearly stated in marketing and application materials.

#### B. Homelessness Response Activities

##### B. Benton County: Julie Arena, Home, Opportunity, Planning, and Equity (HOPE) Advisory Board

Julie Arena of Benton County Health Department's HOPE Advisory Board reviewed work undertaken by City of Corvallis and Benton County during the past ten years toward addressing issues related to housing and homelessness. (Attachment B) Following are some highlights.

- Housing Opportunities Action Council (HOAC) developed strategies to address homelessness.
- The City and County collaborated to hire a HOPE Advisory Board Coordinator. Board members are volunteers representing various aspects of the community.
- The Board is charged with developing long-term policy and planning solution recommendations for the City and County to consider.
- The City, County, and CSC jointly funded hiring an equity consultant to train and develop educational components for the Board's consideration in its policy development and equity discussions.
- Services to assist people needing housing would best be provided if co-located – multiple service types in one facility.

- Outside Corvallis City Limits, most services within Benton County are food based, with almost no housing or shelter services.
- HOPE Advisory Board established four priority topic areas.
  - Strengthen crisis response resources (align services)
  - Strengthen crisis response resources (location)
  - Transitional options for safety, health, and stability
  - Permanent supportive housing units
- Community surveys addressing the four priority topic areas will be available in electronic and paper formats this week.

2. Linn County: Dina Eldridge, Homeless Engagement and Resource Team (HEART)

and

3. Lincoln County

Ms. Eldridge reviewed recent activities in Linn, Benton, and Lincoln Counties.

- Since the onset of the COVID-19 pandemic, CSC has offered a rent relief program of almost \$3 million in State funding to assist people impacted by the pandemic in terms of lost income and inability to pay rent.
  - Since the programs began mid-May, CSC has spent \$2,569,962 to assist residents of Linn, Benton, and Lincoln Counties pay past-due, current, and future rent through December 2020 to maintain stable housing. Payments are made directly to landlords.
  - Some additional staff members were hired to handle the increased workload, but the vast majority of the cited expenditure involved rent payments.
  - All recent rental assistance applicants were screened for energy assistance payments.
  - The average household rental assistance is approximately \$4,800.
  - To date, CSC assisted 1,535 individuals in 509 households in the three-county service region.
  - Assisted clients reported COVID impacts as follows:
    - 95 percent were affected by employment or income loss as a result of the pandemic.
    - 2 percent were unable to find employment because of pandemic-induced business closures and/or employment curtailment.
    - 3 percent were ill with COVID-19 or needed to quarantine.
    - 9 percent were impacted by illness themselves or needed to care for a family member impacted by COVID-19.
    - 15 percent of people who lost employment, had to leave employment, or lost work hours claimed it was because of lack of child care or a need to be home to care for children or assist them with schooling.
    - 62 percent were affected by a business closure or layoff.
  - CSC partnered with four organizations in the service region to gather rental and energy assistance applications.
    - Two organizations are culturally specific: Casa Latinos Unidos, serving the Hispanic community in Linn and Benton Counties, and Centro de Ayuda, serving the Hispanic community in Lincoln County.
    - Communities Helping Addicts Negotiate Change Effectively (CHANCE) Recovery has offices in Linn, Benton, and Lincoln Counties.

- Family Resource and Assistance Center operates in Eastern Linn County, particularly Lebanon.
- The partnerships have enabled CSC to reach population groups most impacted by the pandemic (e.g., employees of restaurants and lodging properties).
- Of the people assisted, 38 percent identified as People of Color, 25 percent of those served identified as Hispanic.
- Since May 2020 (a six-month period), CSC spent as much on the COVID-19 rental-assistance program as is typically spent during a fiscal year for CSC's standard housing programs.
- The Coronavirus Aid, Relief, and Economic Security (CARES) Act required that agencies such as CSC disburse all services funding by December 30, 2020. Based upon CSC's activity thus far, Ms. Eldridge expects that CSC's funding allocation will be spent by mid-December.
- CSC has received inquiries from more than 1,500 people, prompting CSC to hire more staff to streamline and process applications.
- CSC's offices are closed to the public, but a limited number of appointments are available for clients to meet with staff for in-person application assistance.
- In addition to the COVID-19 housing program, CSC assisted clients with housing issues unrelated to the pandemic.
- CSC does not operate homeless shelters but receives funding that it passes to partner agencies operating shelters in the service region.
  - Last winter, CSC spent approximately \$245,000 on winter shelter assistance, seasonal shelters, and year-round shelters.
  - This year, CSC received enhanced federal funding due to the pandemic and will commit almost \$1.5 million in COVID-19 Emergency Solutions Grant funding from HUD to benefit shelters into 2021. Funding recipients include Jackson Street Youth Services, Unity Shelter, Corvallis Housing First, CHANCE Recovery (for motel sheltering programs), and Signs of Victory Shelter.
  - During a pandemic, congregate shelters have very limited capacity while meeting physical distancing requirements. An alternative practice is to shelter medically vulnerable, unhoused people in separate motel rooms.
  - George Matland, Director of Signs of Victory Ministries, plans to retire soon. CHANCE Recovery will assume responsibility for the shelter operated by Signs of Victory in Albany. CSC pledged more than \$500,000 toward continued operation of this shelter, to be renamed 2nd CHANCE.
- Since January 1, 2020, CSC has assisted 456 people in 235 households experiencing homelessness in the service region. This included 76 veterans, 83 people who had been homeless at least 12 months, 182 survivors of domestic violence, and 27 people at least 65 years old.

Ms. Eldridge is Chair of Homeless Engagement and Resource Team (HEART) serving Albany. HEART has been meeting monthly via Zoom since the onset of the pandemic. HEART hosts an annual Resources Fair each May, but the 2020 Fair was canceled because of the pandemic. HEART sponsors the annual homeless memorial service each December 21 (the longest night of the year in terms of hours of darkness); the service is being planned and will be broadcast by United Presbyterian Church of Albany.

The Affordable Housing Group in Lincoln County received a presentation by Mr. Murphy concerning CD's recent development and meets monthly to discuss permanent supportive housing programs.

Project Turnkey is funded by the Oregon Legislature to support counties in purchasing motels to provide emergency winter shelter and then transitional, permanent supportive, or affordable housing. The eight Oregon counties affected by the September wildfires will share \$35 million; the remaining 28 Oregon counties will share \$30 million. A Benton County group met to discuss the Legislature's funding protocols and requirements and is ready to proceed with motel procurement. Similar efforts are underway in Linn and Lincoln Counties.

#### C. Data/Information Technology Update

Ms. Agarwal conducted a presentation concerning CSC's recently developed data mart. (Attachment C) Following are some highlights.

- CSC's data mart will integrate and aggregate the agency's current, various databases that are required for reporting to multiple funding sources.
- Data mart "dashboards" will illustrate CSC's work and its impact in communities and indicate community population demographic segments not being served.
- Extensive work is involved in merging diverse databases to provide a better image of CSC's client base.

#### D. Web and Social Media Impacts and Update – Karla Garrett

Ms. Garrett reviewed CSC's recent Web site and social media impacts.

- CSC's social media interactions with the community led to better ways of communicating the agency's impact.
- The re-developed Web site was released during April 2020 and prompted positive feedback from community members, agency staff, and community partners. Staff and community providers use the Web site as a resource.
- The Web site has pages for each CSC program with links for assistance, to contact staff, and to donate financially to the program.
- CSC's history is explained, including a 40th anniversary celebration page with a timeline of activities and achievements.
- The community impact page is updated weekly with current program data and highlights of community partner agencies.
- Relevant news is routinely posted.

CSC launched a "5 Days of Giving" fundraising campaign this week, highlighting a different CSC program each day. Daily social media posts are made in advertisement format to keep them prominent in social media feeds. Daily email messages are similar to newsletters and contain data and information concerning each program's impact during 2020 and special initiatives begun during the year. Promotional messages include information regarding how people can donate financially and how financial donations are utilized. The campaign was intended to raise both funds and awareness in communities about CSC's programs and impacts via emergency relief.



The current fundraising campaign introduces CSC's new donation platform, Give Butter; CSC received positive feedback for both the campaign and the donation platform. Fundraising results will be included in CSC's next newsletter and posted on the agency's Web site.

Under Ms. Garrett's guidance, CSC increased its social media presence approximately one year ago and gained positive feedback. (Attachment D)

- CSC's Facebook page has more engagements than Instagram, and the service allows more presence for organizations.
- CSC's Facebook page "likes" increased 53 percent in the past year, and has almost 1,000 "likes."
- Facebook enables CSC to reach a large audience, with posts concerning program change notifications and activities of other community organizations.
- Facebook usually reaches 600 people with a basic, non-promoted post.
- CSC posted 180 messages to Facebook during the past year.
- Community members considered CSC's Facebook page a community resource for information following the September wildfires.
- Social media engagement increased during the COVID-19 pandemic; the engagement has decreased slightly, as people are apparently becoming aware of pandemic resources.

Ms. Garrett shared some of CSC's printed promotional documents. (Attachment E)

- The overall agency brochure was updated.
- Additional printed material was developed and distributed in response to events, such as the September wildfires.
  - Wildfire impact statement and relief efforts.
  - Housing crisis statement for elected officials regarding financial needs to continue serving the region.
- Marketing and branding efforts have become clearer and are utilized to promote the agency and convey information to the community.

## **V. COMMUNITY SERVICES BLOCK GRANT ORGANIZATIONAL STANDARDS REQUIREMENTS**

### **A. Reporting Data**

### **B. Standard 8.7 – Financial Reports of Programs Advised by Council – September 2020**

Mr. Lyons reviewed CSC's financial status through September 2020, which concluded 25 percent of the agency's July-June fiscal year.

- Most of CSC's programs operate on a cost-reimbursement basis, so financial status can appear unbalanced.
  - Expenditures are fairly firm, and revenue increases as time passes.
- CSC is at 18 percent of projected revenue and 24 percent of budgeted personnel expenses. Total expenses closely match revenue received.
- The agency's General Fund typically has a positive balance, due to investment in Oregon Local Government Investment Pool (LGIP), which generates a higher interest rate than banks.
- Linn Benton Food Share experienced a slight loss so far this year, due to increased expenses attributable to the pandemic and September wildfires. The

program typically receives less in financial donations through September, but donations usually increase through December.

- Workforce and Education's fund has a negative balance because of planned expenses. Funds within the program were used to pay expenses. The fund balance should increase slightly during the fiscal year.
- Head Start has a positive fund balance but usually ends the fiscal year with revenues and expenses balanced. Head Start received funds from Samaritan Health Services (SHS) and Lincoln County, which it will spend later in the fiscal year.
- Housing and Energy Services received additional funding via donations and fees for services.
- Not all billed grant revenue has been received, and donations tend to be lower through September.
- Overall, the agency is functioning well financially, providing clients with financial assistance, and ensuring the health and safety of staff and clients.
- Finance staff are busy operating under unusual circumstances of a pandemic limiting in-office staffing, recent wildfires in the area, and increased grant funding in response to those crises.

In pandemic conditions, it is challenging to operate the Weatherization program because staff would be asked to enter clients' homes, potentially exposing clients and/or staff to viral disease transmission. At the onset of the pandemic, Weatherization staff were re-assigned to other CSC programs, including Linn Benton Food Share, Housing and Energy Assistance, and Finance. Weatherization management is determining how to resume program operations.

The financial statements are not designed to show year-to-year comparison data, but such a report can be prepared for a future meeting. The increased CARES Act grant funding is included with Housing and Energy Assistance client assistance of \$1,641,047, which is significantly more than CSC receives by the end of September during non-pandemic years and is equivalent to the direct client-assistance funding CSC would receive for an entire fiscal year. The money is paying clients' rent and utility expenses.

CSC's annual budget does not include food donations. The financial budget of \$26,000,000 is approximately \$10,000,000 higher than for a normal year. CSC hired temporary and seasonal staff to assist with COVID-19 relief programs and new programs. Oregon Housing Authority provided funding for people ill with COVID-19 who must be quarantined. The pandemic resulted in new requirements concerning paid staff leave, workplace safeguards, etc., which Human Resources Operations Manager Rich Shelton is implementing.

## **VI. COMMUNITY PARTNER UPDATE**

### **A. Coronavirus (COVID-19) Pandemic Response**

Council members shared information regarding the agencies, entities, and programs they represent.

Cookie Johnson (Marys River Gleaners) –

- Many homeless people in Eugene, including people released from incarceration, say they were told to come to Corvallis because more space and services are available in Corvallis.
- Corvallis' Pioneer Park, by the Gleaner's storage facility, is filled with people living in cars and recreational vehicles. The facility's restroom was vandalized, and the Gleaners must pick up and pay for removal of an increased amount of trash.
  - Julie Manning noted that intake information from the men's and women's cold-weather shelters indicates that their guests have been in Corvallis for years and tend to be older.

Fred Edwards (Knight Vision Security, Inc. and Faith, Hope, and Charity) –

- Faith, Hope, and Charity members were recently able to resume mentoring 40 boys at McLaren Youth Correctional Facility; however, the Facility was just closed again by the Governor's order to reduce inter-personal interactions in an effort to reduce potential spread of COVID-19.

Julie Manning (SHS) –

- COVID-19 vaccine test trials are progressing well, with vaccines proving to be 95 percent effective.
- SHS plans to begin vaccine distribution in a few weeks.
- The Center for Disease Control issued guidelines for vaccine distribution.
  - Phase 1a: A relatively small number of vaccine doses prioritized for essential workers/first responders.
  - Phase 1b: Highly vulnerable people, residents of congregate-living facilities, and senior citizens.
  - Phase 2 (January 1, 2021 or later): A larger number of vaccine doses with a broader distribution.
  - Phase 3 (mid-year 2021): Full distribution of vaccine doses.
- Planning for vaccine storage and transport has been a challenge.
- Scheduling vaccine second-dose administration will also be a challenge, but all communication means available will be utilized.
- All possible venues for vaccine administration (e.g., medical clinics, pharmacies, and retail outlets) will be utilized.

## **VII. ADJOURN**

Chair Manning adjourned the meeting at 4:31 pm.

## Diversity of thought: A look at Albany's Human Relations Commission

Caitlyn M. May – Albany Democrat-Herald – September 6, 2020 (Updated Mar 23, 2021)



After being appointed to the Albany Human Relations Commission last year, Jo Rae Perkins pushed the board to shift its focus from Latino and LGBTQ events and find ways to celebrate "all cultures" instead.



Albany Human Relations Commission Chair Stephanie Newton says the board needs to focus on equity, diversity, and inclusion.



Albany City Councilor Alex Johnson II talks with Tami Wallace and her son Drayden Schmidtke during the June racial justice protest in Albany.



A mariachi band performs during 2017's Festival Latino. The event, which began in a parking lot near Queen Avenue in Albany about 20 years ago, has grown into a full-day festival that typically attracts hundreds of people every year. Some members of the Albany Human Relations Commission argue against holding the festival.

On Tuesday, Aug. 25, the Albany Human Relations Commission met via videoconference due to state social distancing requirements.

The board is tasked with strengthening connections within Albany's diverse community and recommending programs, ordinances, and initiatives to the City Council.

City Councilor Alex Johnson II spoke about a peaceful protest held in June in the wake of George Floyd's death. The councilor, who is Black, said he was brought to his knees on the street in tears at the story of a young white boy who stood on the courthouse steps shouting, "Black lives matter." The boy told Johnson he was afraid the only father he had ever known – a Black man – would be killed.

Johnson spoke of his own property being vandalized, emails crammed with curses, and phone calls carrying death threats. When he completed his presentation, board member Jo Rae Perkins, who is white, asked to speak.

“The hate stuff that you get and the hate stuff that I get, they’re different but they’re the same,” she said. “My son was physically assaulted and his face broken here in Albany, and the police never followed up, and it was a hate crime. My life has been threatened. I understand what it’s like as a white woman. I understand. There is no place for hate. We all want to love and be loved; we want people to care about us.”

The statement highlighted the ambiguity at the heart of the HRC: how to foster diversity when the board’s seven members disagree on the definition of the word. Perkins’ appointment to the board, she said, was an effort to add a conservative voice – an illustration of the larger nationwide divide between the right and the left at the intersection of politics and human rights.

### **Dissenting opinions**

Perkins, who is running for U.S. Senate, told the board that night that she was live on Facebook during the march in Albany and bragged about the gathering all over the state. But a review of her Facebook page showed no videos from the rally.

On Aug. 28, in response to questions from the Democrat-Herald, Perkins said the videos might have been deleted by Facebook, then said they had been on her private timeline – unlike other videos of rallies to reopen the state and videos that framed Black Lives Matter protests in Portland as lawlessness, which were posted to her public timeline.

The Albany rally videos were later posted to her public timeline as well, after a request from the Democrat-Herald to view them. They show Perkins attending the rally, talking with participants and cheering speakers, including Johnson.

Prior to Aug. 28, the first mention of the rally on Perkins’ public timeline was in a video posted June 8 in which she mentions the event in passing after speaking about Black Lives Matter, saying that “Black Lives Matter only cares some of the time.”

In that video, she says she spoke to young adults at the Albany demonstration asking if they were pro-choice and telling them Planned Parenthood was founded to “get rid of the Black population.”

“Black lives matter when it’s convenient for a group of people,” she said. “Let me state it again because I know what I just said will be taken completely out of context. Black lives matter, brown lives matter, your life matters, my life matters, every life is important.”

As a member of the HRC – a board she said she questioned the need for – Perkins has pushed for an “all cultures” celebration instead of Festival Latino or LGBTQ pride events and said there is only one race: the human race.

During the course of a 90-minute interview with the Democrat-Herald in August, Perkins made a number of statements that seem to run counter to the HRC’s mission of promoting diversity.

She said the practice of prohibiting families of color from obtaining mortgages or moving into certain neighborhoods – known as redlining – was not responsible for the generational wealth gap between Black and white families but that a government mandate to remove Black fathers from the home to receive

welfare funds was the culprit; that people who identify as LGBTQ are making a lifestyle choice; and that George Floyd, the Black man killed when a police officer pressed his knee into his neck for eight minutes, may have died from fentanyl in his system.

Posts on her social media accounts warn that donating to Black Lives Matter through ACTBLUE – an on-line, third-party fundraising entity – means the money goes to Democratic candidates, a claim that has been debunked, and argue that referring to racism points out differences between races that do not exist.

Perkins was appointed to the HRC in 2019.

Her appointment to the board – made by Councilor Bill Coburn – falls under what the city describes as "diversity of thought."

"Beyond and independent of democratic principles, diversity leads to strength," said City Manager Peter Troedsson. "Without this diversity, there is a risk of developing 'group think.' This uniformity of opinion can't provide the diverse perspectives that generate sound policy decisions and often leads to failures associated with a lack of critical thinking."

### **Born in controversy**

The HRC was established by the Albany City Council in 2007 following a controversial attempt to create a Hispanic-themed "Plaza las Americas" at Timber-Linn Park.

That effort sparked a debate about celebrating one culture and not others. In letters to the Democrat-Herald, proponents argued that the plaza would celebrate diversity. Those against the project said it was unreasonable to construct a plaza to honor one culture, it threatened their identity, and it forced Mexican culture on those who didn't share it.

An oral history of the time shows that the council opted to create the HRC, but a scuffle broke out over its name. Some wanted to call it the Human Rights Commission, but that suggestion was eventually shot down by the council, and the Human Relations Commission was born.

"The whole reason the Albany Human Relations Commission was established was to create a harmonious community with a focus on equity, diversity, and inclusion," said HRC Chair Stephanie Newton, adding that she was speaking for herself and not the HRC as a whole.

But when the board was first formed, its mission was even muddier than it is now. In 2017, 10 years after its founding, members of the HRC came before the City Council with a request to clarify the board's charter by adding three words: equity, diversity, and inclusion.

Some thought those terms were unnecessary.

"They're buzzwords that are out there now," said Councilor Rich Kellum. "They're used with some folks with great intention. They're also used by Black Lives Matter who, some of them, beat you up if you voted for the wrong guy. ... What I object to is that there are some of these organizations that act this way using that language specifically."

"You can say something very plainly," Councilor Bessie Johnson added. "That will cover things for years. But if you put a buzzword and all of the sudden there's another buzzword, you have to change it again. I think the way it is is just fine."

The words, members of the HRC said, already existed in other city statements. Councilors Mike Sykes, Bessie Johnson, and Kellum voted against the change. The words were eventually added to the HRC's charter at a work session later that year.

### **Re-defining diversity**

Members of the HRC are appointed by the city councilor in their ward – standard city protocol for all advisory boards. Currently, there is one person of color who sits on the board – Daniel Ropp, who noted during his first meeting that he was adopted from Korea.

Ropp was appointed in 2019.

On his social media, he has several memes speaking out against the recognition of transgender people, including one that states: "If I had a dollar for every gender, I'd have two dollars and a couple of counterfeits."

When contacted earlier this month about the posts and his understanding of the HRC's purpose, Ropp said he identifies as Christian but that his beliefs do not influence his position on the board.

"I'm a Christian. I believe the Bible and personally believe there's two genders," he said. "You're a male or female. That's just my personal opinion. I don't expect people to accept it. I expect them to respect it. I believe in treating people the way you would want to be treated no matter their race, their sex, no matter what."

Kellum appointed Ropp to the HRC.

"He's Asian, he's not some generic white guy," Kellum said. "He knows what it's like to have someone discriminate against him because he has a head on his shoulders. ... I know this diversity of thought is all about having a lot of different thoughts coming together. I have not seen what is on his Facebook page, if he agrees or disagrees with the homosexual community or trans groups. I'm a guy who says there are exactly two sexes. If you have a question about that, drop your pants, and if you have a outtie you're a guy and if you have an innie you're a girl. That's a legitimate perspective. There are people who say if you don't believe as we do, you're racist or homophobic. I'm saying, if you want a lot of diversity, let's have everything talked about."

### **A dangerous concept?**

The HRC's intention surrounding what it means by diversity is ambiguous at best; and, as a reckoning of the nation's relation to race grows, questions are being raised as to whether a board built to strengthen the bonds of a diverse community can afford to amplify voices that, at times, run counter to traditionally held definitions of diversity and racial equity.

Adam Schwartz is an associate professor of language, culture, and society at Oregon State University with a Ph.D in language, reading, and culture.

"Race itself is a social construction, but the consequences of that construction are real," he said. "They're real consequences and lived realities. And that stuff is exemplified in what's being pointed out here (with the HRC).

"The concept of diversity of thought is really dangerous. The implication here is that perspectives that uphold racist ideals, oppressive ideals, are just as good to be heard out and understood as those that represent voices of the marginalized in society."

Angel Harris is the president of the local chapter of the NAACP.

"The mission of the HRC is clear," she said, quoting the group's mission statement. "How does a board that does not represent the city's diverse racial community fulfill such a mission? There is not one Black or brown person on this 'diverse' board. ... The mission first needs to start with the board."

But Troedsson said it's not reasonable for any one group or political party to claim the high ground on morality.

"Democracy is messy," he said. "And it takes time. If you're going to do it right, you're going to have to be patient. ... In our democratic and representative form of government, there are many people who make up our communities ... each with a right to be heard and represented."

Troedsson added that any board or commission benefits from diversity of thought.

"That's the bigger issue here," Schwartz said of the HRC operating under the umbrella of the city. "How does change get made then? If we're talking about a systemic issue, this is systemic racism. The fact that you have city officials defending these appointments, this is how systemic racism gets enacted."

The relationship between the city and the current makeup of the HRC stands in contrast, he said, to the way South Albany High School arrived at RedHawks as the school's new mascot. Schwartz said he worked with people in the district who were involved in the process of changing the name of the school's old mascot, the Rebels – imagery soaked in racist, Confederate history.

"Within the same racist architecture, the high school that assigned this mascot, change is still possible within the architecture," he said. "But change is never going to come from top down; it's always going to come from the citizenry."

"The ways in which these individuals simply have the right to not only make and defend these statements, but the right to sit on this particular board, is indicative of a larger problem."

### **Pushing back on pride**

During one of Perkins' first meetings at the HRC, she asked about the board's calendar of events. The board traditionally has supported Festival Latino and LGBTQ events.

"I'm politically incorrect," she said at the February 2020 meeting, referring to the group's support of an LGBTQ march. "I don't really care if that's what someone is. We're not doing a straight pride march, why are we promoting this stuff? Because we're segregating, and I'm anti-segregation."

Perkins also noted she would never go to the LGBTQ march and hadn't been to the Festival Latino.

"They (HRC) focus on what people do with their lifestyle. It is their choice," Perkins said during her August interview with the Democrat-Herald. "I don't run around saying, 'Look at me, I'm a straight female.' I don't need a parade to say, 'Hey, look at me, I have straight pride.' I talked about it for years ... what if I had a straight pride parade? People would flip out because they would say I'm bigoted."



Perkins noted that she was not anti-LGBTQ but that the issue simply wasn't her business and that the group didn't need to be "highlighted."

"This resistance isn't new," Schwartz said. "These (LGBTQ) parades are the evolution of that struggle. Whiteness doesn't need to struggle in that way. It is celebrated at every turn and breath of what defines our nation-state, what it means to be in school, what it means to be successful. Whiteness defines the way in which we are intelligent, the ways in which we speak; and so we don't need, as white people, any special representation for that to be seen."

Keith Kolkow, who identifies as a gay man, is currently running for City Council – the body that appoints members to the HRC. He is the founder and organizer of the local LGBTQ pride event.

"(The comments) highlight exactly why there is a need for events like Albany Pride for our youth," he said. "At least one day a year, these kids have a day to fully celebrate themselves and be a priority. I understand it may be out of (Perkins') experience to realize how difficult it is for the youth in our community, since she likely has never had to hide an entire part of her identity from her family and friends. Those who claim identifying as LGBTQ+ is a 'lifestyle choice' should ask themselves why anyone would want to make the choice to possibly be kicked out of their home, targeted for harassment and, up until this year, possibly fired from their job for identifying as LGBTQ+."

Reconciling the diversity of thought on the board, Newton said, can be difficult in relation to its mission.

"When you have people with viewpoints that don't align with the original intention or mission of what your commission is set out to accomplish, it can lead to complications," Newton said. "Members of the commission are appointed by a city councilor, and it would make sense to appoint a member of the community that aligns with the mission of the commission, but that is not always the case."

### **Diversity of thought**

Over the course of six days in August, Albany reported two separate hate crimes.

On Aug. 10, three cars were tagged in an apartment complex – one with the N-word and two others with swastikas. The car spray-painted with the N-word was parked near a Black family's apartment. The car with the swastika belonged to a gay man.

Six days later, several cars were splashed with white paint and had the letters "WLM" drawn on them, signifying "white lives matter" – a phrase often used to discredit the Black Lives Matter movement.

"There's no excuse for that," Perkins said of the crimes. "And I wouldn't try to come up with an excuse."

Perkins said she thought the first crime was most likely committed by a young person and said she hoped they were caught. But she stopped short of calling it a hate crime.

"They need to be taught some decorum and respect for other people. I don't know that, how do I say this, the inkling is people are going to want to tar and feather who it was and take them to diversity training," she said. "No, they need to learn some respect."

Perkins said she thinks most people in Albany already treat other residents fairly and that she hopes to focus on homelessness during her time on the HRC.

“Your sexuality, that’s your business, that has nothing to do with me,” she said. “But when I see homeless veterans and homeless people on the street, that affects all of us.”

But the NAACP's Harris said the residents of Albany deserve better than the current makeup of the board.

"We are living in times when we are seeing the murders of Black and brown bodies in full view," she said. "We just celebrated the 57th anniversary of the March on Washington. We are now in 2020 addressing the same racist systems and barriers.

"Now is the time to make a change. Now is the time to lead not only in words on paper but in real action that backs up those powerful words.

"In the words of the Rev. Dr. Martin Luther King Jr., 'The time is always right to do what is right.' Leaders of Albany, your community is watching and demanding that you lead with justice."

## **MISSION STATEMENT**

The Human Relations Commission (HRC) was established in 2007 by the Albany City Council to strengthen connections within Albany’s diverse community by being committed to the philosophy of inclusion, equal opportunity, fair treatment for all residents of Albany, and promoting harmonious relations among the citizens of Albany.

It was created to recommend programs, activities, ordinances, expenditures, and other appropriate governmental activities which will serve the goal of maintaining respectful interactions within our community. The HRC recommendations are submitted to the City Council and City Manager.

In formulating its recommendations, the HRC strives for actions that lead to positive and respectful relations committing to diversity, equity, and inclusion in the community. The duties of the Commission do not include the investigation or sanctioning of individual acts of unlawful or discriminatory behavior, but instead focus on recommending community activities that may be expected to promote positive change.

## **NAACP urges Albany's HRC to focus on a safe community for all**

Caitlyn M. May – Albany Democrat-Herald – Mar 31, 2021

The Albany Human Relations Commission is in the middle of a re-branding after several members were reported to have ideals contradictory to the advisory board's original mission. And the Corvallis/Albany NAACP branch wants to ensure the new mission doesn't stray too far from creating a safe community for all, including people of color.

NAACP President Jason Dorsette and the group's political action chair, Susan Leonard, released a statement registering concern over the HRC's future.

"We firmly believe that one of the goals of the HRC moving forward should be to work to ensure that Albany is a safe and welcoming community for all residents," the statement read.

It came on the heels of the most recent joint session between the HRC and the Albany City Council, where the commission's purpose was up for debate. Some members question the need to hold events like Festival Latino and would rather the board focus on the community's commonalities, while others envision the HRC as a place for marginalized communities to bring their concerns.

The need to address the board's mission stems from reports in the Albany Democrat-Herald and Corvallis Gazette-Times that revealed members of the HRC held beliefs that flew in the face of the board's mission to strengthen connections in the city's diverse community.

The NAACP raised its concerns over the most-recent discussions, noting that it hoped the board would work to ensure a welcoming community.

"Fostering that kind of community requires an unwavering commitment to equal opportunity, inclusion, and fair treatment for all residents and a philosophy that recognizes diversity as a strength," the statement read. "Creating that kind of community requires an intentional emphasis on African Americans, Indigenous, and other people of color, as well as those with other marginalized identities, who have shouldered the plight of disparate living experiences in our local area."

The group also highlighted the need for activities and events that educate the community as well as celebrate cultural differences.

In February, at the first meeting meant to map out the HRC's future, City Councilor Bessie Johnson questioned the need for festivals dedicated to certain cultures, saying, "Events should be for everyone. It shouldn't be a Latino event or Hungarian event or German event. I go to St. Mary's (Catholic Church), and we had a festival (where) we had food and dances for everyone. So everyone felt comfortable going. It wasn't just like, OK, this is a Latino thing, I don't really want to go there because I guess it's for, and I don't want to offend anybody, but it's for their kind."

The HRC's mission is expected to be hashed out by a smaller group of members of the HRC and City Council while the board is set to meet and swear in officers in the near future.

"The NAACP is committed to building bridges with individuals and organizations to promoting diversity, equity, inclusion, and positive changes," the statement read in closing. "It is our hope and expectation that the Albany Human Relations Commission continues to work toward the same goals as our organization and others as we collectively seek to create a safe and welcoming environment for all."

**CHARTER**  
**COMMUNITY SERVICES CONSORTIUM**  
**BENTON, LINCOLN, AND LINN COUNTIES, OREGON**

**PREAMBLE**

WHEREAS, Benton, Lincoln, and Linn Counties desire to cooperate in the planning and delivery of human service programs, and

WHEREAS, Benton, Lincoln, and Linn Counties are eligible and have elected to serve as the governing body for a community action program under laws and regulations issued by the State of Oregon at Oregon Revised Statutes (ORS) 458, et. seq., and the Federal Government at Title 45 of the Code of Federal Regulations, Part 96, and such other laws and regulations as are promulgated from time to time governing community action programs, and

WHEREAS, Benton, Lincoln, and Linn Counties, independently eligible program agents, desire to act through Community Services Consortium as program, fiscal, or administrative agents, and

WHEREAS, ORS Chapter 190 permits units of local government to enter into agreements for such purposes,

NOW, THEREFORE, Benton, Lincoln, and Linn Counties, Oregon hereby jointly establish Community Services Consortium, hereinafter referred to as CSC, to be governed by the following articles:

**ARTICLE 1**

**NAME, AREAS SERVED, MEMBERSHIP**

A. The Consortium shall consist of the following members:

1. BENTON COUNTY.
2. LINCOLN COUNTY.
3. LINN COUNTY.

B. Member defined. Each of the three counties shall be considered a member of CSC and a party to this Charter ("Member" or "Member County"). Each Member County shall be represented as provided in this Charter.

## ARTICLE 2

### PURPOSE

CSC shall operate as a community action agency to coordinate the planning and delivery of social services to residents of Benton, Lincoln, and Linn Counties. CSC shall address the needs of low-income and at-risk persons and shall work toward the goal of alleviating the conditions and causes of poverty.

## ARTICLE 3

### GOVERNING STRUCTURE

#### A. Consortium Governing Board.

1. Governing Board Membership. CSC shall be governed by the CSC Governing Board (the "Board" or the "Governing Board"), which shall consist of all of the commissioners from the three Member Counties or their approved designees. A designee must be approved by a majority of that county's commissioners.
2. Meetings. The Governing Board shall hold at least four regular meetings every year. The time and place of the regular meetings for the following year shall be set by the Board at the final meeting of the preceding year.
3. Special Meetings. The Chair may call special meetings from time to time as needed. The Chair shall mail notice of any special meeting at least five days in advance of the meeting date. In case of an actual emergency, a special meeting may be held upon such notice as is appropriate to the circumstances. The minutes of an emergency meeting shall describe the emergency and the notice given.

A majority of the Governing Board members or a majority of the governing body of any Member County may, by petition to the Governing Board Chair, direct the call of a special meeting subject to the notice provisions contained in this subsection.

4. Quorum. All action taken by the Governing Board shall be done by a majority vote, providing that a quorum of five Board members is present or participating.
5. Powers and Duties. The Governing Board, as a full Board or through its Executive Committee, shall have authority to: Adopt the annual budget and audit; approve concept papers, contracts, and grants pursuant to current approved signature levels; approve the compensation and classification plan and any collective bargaining agreement; complete the annual evaluation of the Executive Director; select and appoint the Executive Director; give final approval for all policies; review close-out and monitoring reports; and take such other action as necessary as the Governing Board of CSC.
6. Officers. The Governing Board shall select a chair, a vice chair, and a secretary at its January meeting. The chair and vice-chair shall be from different counties and shall also serve as chair

and vice-chair of the Executive Committee. The third member of the Executive Committee shall be from the third Member County and serve as the secretary of the Governing Board and the Executive Committee.

7. Voting. Each Governing Board member shall have one vote. Voting may be made by any method approved in this Charter or by a majority vote of the Governing Board.

B. Executive Committee.

1. Membership. The Governing Board chair and vice-chair, along with the third county's representative, serve as the CSC Executive Committee.
2. Meetings. The Executive Committee shall hold at least four regular meetings every year and also shall meet whenever the Governing Board fails to achieve a quorum. The time and place of the regular meetings for the following year shall be set by the Governing Board at the final meeting of the preceding year.
3. Powers and Duties. The Executive Committee shall have authority to make decisions, and the Governing Board shall be held to have sanctioned those decisions. A record of actions taken by the Executive Committee shall be presented at the next regular meeting of the Governing Board.
4. Voting. Each Executive Committee member shall have one vote.

All action taken by the Executive Committee shall be done by a majority vote, providing that a quorum of two Committee members is present. Voting may be made by any method approved in this Charter or by a majority vote of the Executive Committee.

C. Governing Board Chair.

1. Powers and Duties. The Governing Board Chair shall preside at all Governing Board and Executive Committee meetings. The Chair shall serve as the liaison between the Executive Director and the Governing Board. In this capacity, the Chair shall have chief responsibility to provide leadership to the agency and to ensure that the Governing Board is kept apprised of agency issues.
2. The Chair shall execute CSC grants, contracts, and similar documents pursuant to CSC financial policies approved by the Governing Board or the Executive Committee.

D. Governing Board Vice-Chair.

1. The Governing Board Vice-Chair shall discharge the duties of the Governing Board Chair during the absence or incapacity of the Chair.

E. Governing Board Secretary.

1. The Secretary shall oversee the performance of the following duties: a) Recording and keeping minutes of all Governing Board and committee meetings; and b) Giving notices as required in this Charter or by law.

The Governing Board Secretary shall discharge the duties of the Governing Board Chair during the absence or incapacity of the Chair and Vice-Chair.

F. Advisory Councils. Each Member County shall appoint members to the Community Action Advisory Council (CAAC) from citizens of that Member County. Lincoln County shall appoint community representatives to the Head Start Policy Council. All advisory council appointments shall meet state and federal requirements.

1. Membership. Members of the advisory councils shall be appointed for terms in accordance with each council's bylaws.
2. Powers and Duties. The advisory councils shall advise the Governing Board regarding service needs, CSC policy and procedures, and other matters pursuant to each council's bylaws. Advisory council bylaws shall be approved by the Governing Board. The Governing Board shall consider any recommendations of the relevant advisory council in making decisions.

G. 501(c)(3) Organizations. With the express approval of the Governing Board, CSC may create 501(c)(3) corporations to carry out agency business. CSC shall act as the managing agent for each such corporation. Unless otherwise approved, all such corporations shall be governed by the CSC Governing Board. The business of each 501(c)(3) shall be conducted pursuant to its bylaws and regularly reported to the CSC Governing Board.

H. Budget Committee. The Governing Board shall appoint a CSC Budget Committee pursuant to ORS 294.900 to 294.930.

The Budget Committee shall discharge the powers and duties relating to the CSC budget as provided in ORS 294.905 to 294.930. Bylaws shall be approved by the Governing Board.

I. Other Committees. The Governing Board may establish additional committees or subcommittees as necessary to accomplish its purpose or as required pursuant to federal or state directives.

## ARTICLE 4

### ALLOCATION OF BENEFITS AND LIABILITIES

- A. Benefits. Resources administered by CSC shall be equitably allocated to the participating counties based on community need, population, funding availability, or as established by federal or state directives.
- B. Liabilities. If liability for misuse of federal and/or state funds which is not covered by Community Services Consortium can be identified to a specific county, that county shall be held responsible for

such liability within the limits of the Oregon Constitution. If such liability can be identified to a specific county or counties, they shall be held responsible for their proportionate share of that liability within the limits of the Oregon Constitution. If liability cannot be identified to a specific county or counties, liability shall be shared, within the limits of the Oregon Constitution, on the basis of the low-income population ratios between the counties as defined in the most-recent United States census.

## **ARTICLE 5**

### **AMENDMENT, PARTIAL PARTICIPATION, AND WITHDRAWAL OF A MEMBER COUNTY**

- A. Effective Date. This Charter shall take effect at such time as the governing bodies of Benton, Linn, and Lincoln Counties have all adopted and executed this Charter and shall be in continuous effect from that date until dissolution of CSC as herein provided. This Charter supersedes the previous CSC Charter of March 2003.
- B. This Charter may be amended upon the affirmative vote of each Member County.
- C. Partial Participation. Any Member County shall have the right to withdraw from a program or programs administered by CSC upon notification in writing to the Executive Committee and (other) Member Counties' Boards of County Commissioners sixty (60) days prior to the proposed effective date of such withdrawal. The effect of this partial participation shall be to limit the liability of that county for any such program from the effective date forward.
- D. Withdrawal from the Consortium. Any Member County shall have the right to withdraw from the Consortium upon notification in writing to the Executive Committee and other Member Counties' Boards of County Commissioners one year prior to the proposed effective date of such withdrawal. The withdrawal of any one Member County shall not have the action of dissolving CSC. Withdrawal of two or more Members will have the effect of dissolution of CSC.

## **ARTICLE 6**

### **NOTICE OF MEETINGS**

- A. Notice must be given of every meeting of the Board, stating the date, time, and location of the meeting, as well as the purposes of the meeting if so required by law or these bylaws. The notice must be given not less than two (2) days in advance of the meeting if delivered by telephone conversation or in person and not less than seven (7) days in advance if delivered by first-class mail, email, or fax to the address provided by the Board member.
- B. Regular meetings. After the initial notice is given of the schedule for a series of regular meetings, which will occur at a fixed time and place, no further separate notice is required for each of those regular meetings. The Board may, by resolution, establish or change the dates of regularly scheduled meetings, with proper notice given to all Board members.



## **ARTICLE 7**

### **TELEPHONIC MEETINGS**

Meetings may be held by telephone, video conferencing, internet-based communication, or other method, as long as all participating directors may hear and speak with each other. A director participating in such a meeting is deemed present for purposes of a quorum.

## **ARTICLE 8**

### **DECISIONS BY MAIL, EMAIL, OR FAX**

The Governing Board may use mail, email, or fax to make any decision or take any action that is within its power, without a real-time meeting, through the use of a Unanimous Consent Resolution. A clearly stated motion must be sent by mail, email, or fax to all of the members on the Board or Executive Committee with clear instructions that this process requires 100 percent (100%) of the Board or Committee members to vote "yes" for the motion to pass. If the motion is sent by mail or fax, then it must be signed and returned by mail or fax by each Board member. If the motion is sent by email, then each Board member must send their vote by email in reply, but no signature is necessary. Motions are adopted and effective on the date that all members of the decision-making body or their designees have responded with a "yes" vote. If any such member votes "no," abstains, or fails to vote, then the motion fails to pass. A printed record of each members' vote must be kept in CSC's corporate records.

## **ARTICLE 9**

### **CONFLICTS OF INTEREST**

A conflict of interest is always present whenever the agency pays money or other compensation or provides any tangible benefits to a member of the Governing Board or to a member of their family. All transactions involving conflicts of interest must be approved using the following procedures.

- A. Transactions must be approved by the full Governing Board; they cannot be approved by the Chair, Executive Committee, Executive Director, or other staff.
- B. Governing Board members who have a conflict of interest in any matter must 1) Declare the existence of any direct or indirect conflict of interest, 2) Disclose the details of the proposed transaction on the record, 3) Abstain from voting on that matter, and 4) Leave the room where the vote is to take place until the votes have been counted. The minutes must record that this was done.
- C. The rest of the Governing Board must analyze the transaction and sufficient information to ensure that all transactions involving a conflict of interest are fair to the agency and that no special benefits are being given to any person. The information relied upon by the Board and its source must be recorded in the minutes.

- D. All conflict-of-interest transactions must be approved by the affirmative vote of a majority of all of the members of the Governing Board who do not have a conflict of interest involved in that issue, as long as no less than two disinterested Board members vote to approve the transaction.

## ARTICLE 10

### COMPLIANCE WITH FEDERAL, STATE, AND LOCAL LAWS

CSC will operate in compliance with all applicable federal, state, and local laws or ordinances.

Dated this \_\_\_\_ day of \_\_\_\_\_, 2021

**BENTON COUNTY**

**BOARD OF COMMISSIONERS**

Dated this \_\_\_\_ day of \_\_\_\_\_, 2021

**LINCOLN COUNTY**

**BOARD OF COMMISSIONERS**

\_\_\_\_\_  
Commissioner Xanthippe Augerot, Chair

\_\_\_\_\_  
Commissioner Doug Hunt, Chair

\_\_\_\_\_  
Commissioner Patrick Malone

\_\_\_\_\_  
Commissioner Claire Hall

\_\_\_\_\_  
Commissioner Nancy Wyse

\_\_\_\_\_  
Commissioner Kaety Jacobson

**Approved as to form:**

**Approved as to form:**

\_\_\_\_\_  
Office of County Counsel

\_\_\_\_\_  
Office of County Counsel

Dated this \_\_\_\_ day of \_\_\_\_\_, 2021

**LINN COUNTY**

**BOARD OF COMMISSIONERS**

\_\_\_\_\_  
Commissioner Roger Nyquist, Chair

\_\_\_\_\_  
Commissioner Sherrie Sprenger

**Approved as to form:**

\_\_\_\_\_  
Commissioner Will Tucker

\_\_\_\_\_  
Office of County Counsel

**COMMUNITY SERVICES CONSORTIUM  
COMMUNITY ACTION ADVISORY COUNCIL  
BYLAWS**

**ARTICLE I. NAME**

The name of the organization is the Community Services Consortium Community Action Advisory Council, hereinafter referred to as the Community Action Advisory Council. Its area of jurisdiction shall be Linn, Benton, and Lincoln counties.

**ARTICLE II. PURPOSE**

The purpose of the Community Action Advisory Council is to provide input to the CSC Governing Board and to CSC staff regarding approaches to addressing the needs of low-income persons and to the alleviation of conditions leading to poverty.

**ARTICLE III. FUNCTION**

- A. The Community Action Advisory Council shall ensure the effectiveness of community involvement in the planning process by:
1. Providing input on key policy issues selected in cooperation with the Governing Board and staff. Such issues shall include development of criteria for evaluation of community service funding proposals and commenting on proposed allocations based on those criteria.
  2. Assisting the Governing Board and CSC staff in study of conditions that present strategic opportunities and threats for CSC programs.
  3. Serving as a knowledgeable advocate for community needs.

**ARTICLE IV. MEMBERSHIP**

- A. Representation
1. The Community Action Advisory Council shall consist of eighteen (18) members.
  2. Each county shall be represented by six (6) members appointed by the Board of County Commissioners.
    - a. One-third of the members of the Community Action Advisory Council shall be elected public officials currently holding office or their designees.
    - b. At least one-third of the members shall be representatives of low-income persons in the area served.
    - c. The remainder of the members shall be officials or members of business, industry, labor, religious, welfare, education or other major groups and interests in the community.
  3. Persons on paid staff of CSC shall not serve on the Community Action Advisory Council.  
(See also Article VII, Paragraph D.)

4. A member whose representation changes shall be removed from membership in order for the Community Action Advisory Council, if necessary, to maintain conformity to prescribed representation.
5. Priority for membership will be given to those who live within the county they would represent. However, each County Commission, if they choose, may select someone outside of their county to fill their county's vacancy on the Community Action Advisory Council. Regardless of how membership is attained, members must reside and work within CSC's three-county service area (Linn, Benton, Lincoln).

**B. Selection**

1. Boards of County Commissioners shall use a public democratic process to solicit candidates for vacancies on the Community Action Advisory Council.
2. For vacancies occurring subsequent to initial appointments under these Bylaws, nominations shall be solicited from the Community Action Advisory Council. Boards of County Commissioners may, however, consider appointing qualified persons other than those recommended by the Community Action Advisory Council.

**C. Terms of Membership**

A term of one, two or three years shall be assigned to each membership position. Subsequent terms shall be three years in length and shall be staggered such that one-third of the terms expire each year. Members, including persons appointed to vacant positions, shall serve until the expiration of the term to which they are appointed.

**ARTICLE V. STRUCTURE AND SCHEDULE**

- A. The Community Action Advisory Council shall meet quarterly or more often as needed. Meeting locations shall rotate among the three counties.
- B. An Executive Committee, composed of the officers, may meet between Community Action Advisory Council meetings to coordinate activities and, if necessary, to act on behalf of the Community Action Advisory Council. Should an emergency appear which would require immediate decision-making, the CSC Executive Director may convene the Executive Committee.

**ARTICLE VI. ELECTIONS AND OFFICERS**

**A. Officers and Duties**

1. Community Action Advisory Council - The officers of the Community Action Advisory Council shall consist of a Chair, a Vice-Chair, and a Secretary. Each county shall be represented in office.
  - a. Chair. The Chair shall preside at all meetings of the Community Action Advisory Council, shall appoint subcommittees, and serve as Chair of the Executive Committee.
  - b. Vice-Chair. The Vice-Chair shall assume the duties of the office of Chair in the absence of the Chair.
  - c. Secretary. The Secretary shall ensure that records of the meetings are accurate.

**B. Selection of Officers**

1. The positions of Chair, Vice-Chair, and Secretary of the Community Action Advisory Council will be nominated and elected by majority vote from within its membership. Results of the annual election process will be forwarded to the Governing Board.
2. Officers of the Community Action Advisory Council shall be appointed or elected to a one-year term. Officers may be re-appointed or re-elected but not serve more than two (2) consecutive terms.

**ARTICLE VII. MEETINGS**

- A. Special meetings of the Community Action Advisory Council may be called by the Chair or their designee with no less than a 24-hour notice. Notice shall be given via telephone; additional attempt to notice may also be given through email or fax.
- B. Voting. Voting rights are restricted to regular members. Upon request of any Community Action Advisory Council member present, a roll call vote shall be taken and recorded on the passage of any measure before the Community Action Advisory Council. Each member who is within the meeting room when a roll call vote is called for shall vote unless/he has been excused from voting due to conflict of interest. Proxies shall not be accepted.
- C. Voting by Presiding Officer. The Presiding Officer shall not vote in any instance except when the Community Action Advisory Council is equally divided, in which case the Presiding Officer shall cast the deciding vote.
- D. Conflict of Interest. Any member of the Community Action Advisory Council having an interest in any organization receiving or requesting financial support through the CSC shall make such interest known to the Community Action Advisory Council at the beginning of discussion of the relevant issue. Council members who serve on boards of directors of CSC sub-agencies, sub-contractors, internal 501(c) (3)s, or agencies seeking CSC contracts may not participate through discussion or voting in deliberations or decisions on matters that have a material effect on those agencies.
- E. Attendance. After failure to attend two consecutive meetings without cause and prior notification, members may be removed from the Community Action Advisory Council by action of their appointing county.
- F. Rules. Robert's Rules of Order Revised, unless otherwise stated in the Bylaws, shall be the parliamentary authority for this Community Action Advisory Council.

**ARTICLE VIII. COMMITTEES**

The Chair may appoint subcommittees or task forces for specific and special purposes. Although such purposes at times may involve county-based subject matter, the Chair shall not establish county standing committee. Subcommittees shall consist solely of Community Action Advisory Council members, while task forces may include non-members.

Subcommittees and task forces shall perform only as recommending bodies to the Community Action Advisory Council.

## ARTICLE IX. AMENDMENTS TO BYLAWS

These Bylaws may be amended, repealed, or new Bylaws may be adopted by the CSC Governing Board. The Community Action Advisory Council may make recommendations on the Bylaws.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 2007, by the CSC Governing Board Executive Committee:

\_\_\_\_\_  
Don Lindly, Chair

\_\_\_\_\_  
Annabelle Jaramillo, Vice Chair

\_\_\_\_\_  
Cliff Wooten, Executive Member

## **COMMUNITY SERVICES CONSORTIUM**

### **AGENCY POLICY**

#### **CONFLICT OF INTEREST**

##### **Purpose/Policy**

Community Services Consortium (CSC) conducts business ethically and avoids conflicts of interest, including the appearance of such conflicts. All persons involved in CSC operations have an equal obligation to avoid conflicts of interest.

##### **Procedure**

1. Employees are expected to report conflicts of interest to the Executive Director or Human Resources immediately upon discovery or suspicion of the conflict. Examples of conflicts of interest are listed below (but are not limited only to these items):
  - a. An employee has outside employment that competes with the activities or services offered by CSC.
  - b. An employee has an outside business interest that competes with the activities of CSC.
  - c. An employee has an outside business that is a purchaser or supplier of goods or services to CSC.
  - d. An employee has an outside business involvement or employment that interferes with the ability to devote necessary attention to their responsibilities at CSC (moonlighting).
  - e. An employee has a relative or a person with a significant relationship employed by, or has a business interest in companies that compete with, sell to, or buy from CSC.
  - f. An employee receives purchase inducements (gifts, premiums, money, goods, or services) from vendors that benefit the employee personally (directly or indirectly) or are unauthorized or questionable in nature.
  - g. Information obtained in the course of CSC business will not be used in the course of any other business activity.
2. Personal gifts and favors from people with whom CSC has a business relationship are prohibited. Minor gifts of more than nominal value [\$50.00] should be tactfully declined or returned to avoid any appearance or suggestion of improper influence.

3. Employees may not accept an honorarium for speaking or teaching assignments in which they represent CSC and/or if such assignment(s) occur during regular work hours. If such honoraria are received, they must be turned over to CSC.
4. Members of the Board of Directors, Governing Board, or Administering Board of any public, private, or non-profit organization funded by CSC or members of any major policy advisory bodies are not eligible for employment with CSC. Former members of these Boards and advisory bodies are eligible for employment following their resignation.
5. When the Governing Board, Community Action Advisory Council, or any other advisory board votes and a member has an actual or potential conflict of interest as defined by ORS 244.020, the member will fully disclose said interest in accordance with ORS 244.120. For further guidance, reference Oregon Government Ethics Law "A Guide for Public Officials."
6. CSC expects employees to conduct business in accordance with relevant policies, procedures, and laws and to refrain from any illegal, dishonest, or unethical conduct.
7. Disregarding or failing to comply with this standard of business ethics and conduct could lead to disciplinary action, up to and including possible termination of employment.

I have read and will comply with the above Conflict of Interest Policy.

---

Printed Name

---

Date Signed

---

Signature

Membership

- ☐ Community Action Advisory Council  
☐ Governing Board





## GET INVOLVED

🌐 [communityservices.us](http://communityservices.us)  
☎ 541-928-6335  
✉ [info@communityservices.us](mailto:info@communityservices.us)

## STAY CONNECTED

📷 CSC\_Oregon  
🌐 CommunityServicesConsortium

***Hablamos Español***

## DONATE

Generous donations from our community make it possible for us to continue our important work serving our neighbors in need.

## VOLUNTEER

We welcome all to join us in whatever way you are able to help us strengthen our communities. While our team and our partners are committed to this work, community support is essential.

## INTERN

We offer internships for human/social services, clerical/administration, event planning, accounting, economics, IT/computer science and more!

[COMMUNITYSERVICES.US/GET-INVOLVED/](http://COMMUNITYSERVICES.US/GET-INVOLVED/)

HELPING PEOPLE.  
CHANGING LIVES.



SERVING THE  
COMMUNITY FOR  
OVER 40 YEARS

Helping People. Changing Lives.



## ASKING FOR HELP IS HARD.



Everybody needs someone to support them. We can be part of your forever support network, helping you on your path to a better life. We are here to help you bounce back, plan next steps, and realize your dreams.

## HERE TO HELP

Serving over 75,000 people each year, **Community Services Consortium** is the Community Action Agency for Linn, Benton, and Lincoln counties, and select services in Polk county.

Since 1980, our mission has been centered around helping people access tools and resources to build brighter and more stable futures. Whether you need one-time assistance today or long term support for tomorrow, CSC is here to help.

## OUR COMMUNITY. OUR NEIGHBORS.

Everyone deserves dignity and respect. We take an active role in empowering participants to take control of your situation, be resilient in the face of change, and achieve goals that may have seemed impossible.



## OUR PROGRAMS

### HOUSING

Programs to help people who are homeless, and providing assistance for households facing eviction.



### UTILITY ASSISTANCE

Working with local companies to assist low-income community members by paying towards their utility bills.

### WORKFORCE AND EDUCATION

Employment and educational programs for youth, adults, and the whole family.



### LINN BENTON FOOD SHARE

Providing 5 million pounds of food each year through food pantries, meal sites, gleaning groups, and supplemental agencies.

### HEAD START

Free preschool education for children aged 3-5 focused on educational, health, family, and social needs.

### WEATHERIZATION

Helping households increase energy savings and make homes safer and healthier during the cold and warm seasons.

COMMUNITY SERVICES CONSORTIUM  
STATEMENT OF ACTIVITIES  
From 7/1/2020 Through 1/31/2021  
Unaudited

CSC BOARD REPORT - BY DEPT. As of 1/31/21    UNAUDITED	GENERAL FUND & Misc Grants - Cost Pools Included	LINN BENTON FOOD SHARE	WORKFORCE & EDUCATION	CHILD DEV. SERVICES	HOUSING & ENERGY SERVICES	TOTAL	FY 21 BUDGET - W/O FOOD VALUE	UNAUDITED
								58.33%
REVENUES								
Total REVENUES	\$ 981,425	\$ 1,218,077	\$ 2,946,006	\$ 1,324,588	\$ 8,181,810	\$ 14,651,906	\$ 26,486,040	55.32%
EXPENDITURES:								
PERSONAL SERVICES	736,813	370,788	1,772,945	1,016,127	1,535,511	5,432,183	8,803,979	61.70%
PROGRAM DELIVERY	216,711	273,894	547,325	297,045	1,078,862	2,413,836	5,403,475	
PAYMENTS ON BEHALF OF PARTICIPANTS	0	0	580,646	6,106	5,467,765	6,054,517	12,109,033	
TOTAL MATERIALS AND SERVICES	216,711	273,894	1,127,971	303,150	6,546,627	8,468,353	17,512,508	
TOTAL CAPITAL OUTLAY	0	10,877	0	0	0	10,877	160,000	
Total EXPENDITURES	\$ 953,523	\$ 655,559	\$ 2,900,916	\$ 1,319,277	\$ 8,082,138	\$ 13,911,413	\$ 26,476,487	52.86%
NET INCOME	\$ 27,902	\$ 562,518	\$ 45,090	\$ 5,311	\$ 99,672	\$ 740,492	\$ 9,553	
NET INCOME SOURCE NOTES and EXPENDITURES NOTES	Interest Income	Fundraising Strength	OHA prepaid funds, planned use of fund balances	Unused Donation Support	Various loan repayments, donations, fee- for-service, etc.		Food Value removed from budget until End of Year	

**COMMUNITY SERVICES CONSORTIUM**  
**STATEMENT OF ACTIVITIES**  
**From 7/1/2020 through 1/31/21**  
**Unaudited**

CSC BOARD REPORT - BY DEPT. As of 1/31/21    UNAUDITED		GENERAL FUND & Misc Grants - Cost Pools Included		LINN BENTON FOOD SHARE	WORKFORCE & EDUCATION	CHILD DEV. SERVICES	HOUSING & ENERGY SERVICES	TOTAL	FY 21 BUDGET - W/O FOOD VALUE	UNAUDITED
REVENUES										PERCENT OF YEAR PASSED
CONTRACT AWARD - MISCELLANEOUS	4010	11,370				0	41,641	53,011		
CONTRACT AWARD - STATE	4020		29,415	386,748	4,000	3,858,734		4,278,897		
CONTRACT AWARD - COUNTY	4030		22,500				0	22,500		
CONTRACT AWARD - CITY	4040		1,907			5,861	970	8,738		58.3%
CONTRACT AWARD - FEDERAL	4050					2,730	73,152	75,882		
CONTRACT AWARD - FED PASSTHRU	4060	116,349	60,517	1,244,024			1,772,828	3,193,718		
RENTS	4070						34,216	34,216	34,486,040	
INTEREST REVENUE	4100	9,375				1,461	0	10,836		
DONATION - INDIVIDUALS	4210	31,971	823,746	100			16,708	872,525		
DONATION - CORPORATION	4220		111,844				0	111,844		
DONATIONS - OTHER	4225		1,500				169	1,669		
GRANT AWARD - FOUNDATION	4230						0	0		
LOAN REPAYMENTS	4300					5,000	73,502	78,502		
MISCELLANEOUS REVENUE	4500	45,978		385,190			0	431,168		
DONATIONS - HOLIDAY	4610		52,221				0	52,221		
DONATED FOOD	4600						0	0	(8,000,000)	
MEMBER COST REIMBURSEMENT	4620		37,876				0	37,876		
PROGRAM REIMBURSEMENTS	4900	602,592					295,186	897,778		
SPECIAL ALLOCATIONS	4910						0	0		
BILLINGS IN PROGRESS	A/R	163,789	76,551	929,944	984,144		2,014,704	4,169,132		
Total REVENUES		981,425	1,218,077	2,946,006	1,324,588	8,181,810	14,651,906	26,486,040		55%
EXPENDITURES										
SALARY	5010	474,672	240,861	1,115,589	631,444		960,317	3,422,883		
SALARY - COVID	5011	7,553		350	1,424		275	9,602		
SALARY - WORK EXPERIENCE	5020			46,611			-	46,611		
PERS	5320	82,261	45,180	180,888	111,577		159,894	579,800		
WORKERS COMP	5330	205	112	557	335		479	1,688		
SAIF INSURANCE	5335	1,070	1,852	8,792	3,070		2,717	17,501		
UNEMPLOYMENT	5340	482	241	1,096	633		961	3,413		
HEALTH INSURANCE	5350	111,777	51,049	280,424	181,989		294,750	919,989		PERCENT SPENT
DENTAL INSURANCE	5360	8,990	5,511	21,098	16,573		19,562	71,734		
LIFE INSURANCE	5370	5,527	3,054	13,183	8,785		10,729	41,277		
FLEXIBLE SPENDING COSTS	5375	192	-	127	116		292	726		
EMPLOYEE ASSISTANCE	5380	1,632					-	1,632		
OSGP MATCH	5382	7,933	5,010	19,095	13,613		16,223	61,874		
NON TAXABLE FRINGE BENEFIT	5386		94	6			-	100		
FICA	5390	34,519	17,824	85,129	46,568		69,312	253,352		
PERSONAL SERVICES		736,813	370,788	1,772,945	1,016,127	1,535,511	5,432,183	8,803,979		62%
AUDIT	5510	40		0			0	40		
DATA SERVICES/CONNECTION	5520	5,314	775	8,285	2,000		21,683	38,057		
LEGAL	5530						7,118	7,118		
OTHER PURCHASED SERVICES	5540	35,410	8,228	48,158	13,410		25,172	130,378		
CONTRACT SERVICES - TRAINING	5550			64,884			21,351	86,235		
EDUCATIONAL CONFERENCES/TRAINING	5610	735		1,553	13,478		2,727	18,494		
MEETINGS	5620			361	264		0	625		
DUES	5630	10,024		4,299	3,339		733	18,395		
MILEAGE	5710	628	1,066	9,612	598		427	12,331		
AGENCY VEHICLES - OPERATING COST	5720		16,610	3,533			239	20,382		
AGENCY VEHICLE - INSURANCE	5730						0	0		
OTHER TRAVEL, TRANSPORTATION	5740		11,602				0	11,602		
RENT	5910	46,717	11,072	46,993			130,683	235,465		
UTILITIES	5920	348		3,978	11,723		8,852	24,901		

**COMMUNITY SERVICES CONSORTIUM**  
**STATEMENT OF ACTIVITIES**  
**From 7/1/2020 through 1/31/21**  
**Unaudited**

CSC BOARD REPORT - BY DEPT. As of 1/31/21    UNAUDITED		GENERAL FUND & Misc Grants -				HOUSING & ENERGY SERVICES		FY 21 BUDGET - W/O FOOD VALUE	UNAUDITED
		Cost Pools Included	LINN BENTON FOOD SHARE	WORKFORCE & EDUCATION	CHILD DEV. SERVICES		TOTAL		
TELEPHONE	5930	7,204	350	1,968	3,465	4,938	17,924		
CELL PHONE	5935	97	400	11,035	3,158	3,760	18,450		
MAINTENANCE, REPAIR, JANITORIAL	5940	15,032	2,683	970	18,809	11,036	48,530		
GENERAL INSURANCE	5950					375	375		
SPACE RENTAL	5970			3,824		0	3,824		
SPACE UTILITIES	5980	15	9,040			420	9,475		
OFFICE SUPPLIES	6110	7,307	449	13,356	1,557	13,136	35,806		
POSTAGE AND SHIPPING	6120	(661)	726	170	1,641	9,106	10,981		
PHOTOCOPY	6130	4,250	645	3,124	5,496	2,858	16,373		
PRINTING	6140	1,184	10,755	420		3,355	15,714		
SOFTWARE	6145	3,080	54	14,906		0	18,040		
ADVERTISING/RECRUITMENT	6150	1,747		545		10,346	12,638		
PROGRAM SUPPLIES	6160	1,612	144,069	63,156	52,940	16,966	278,743		
OTHER SUPPLIES	6190	2,771				3,348	6,119		
SOCIAL SERVICE CONTRACTS	6210	36,992				375,659	412,651		
WEATHERIZATION CONTRACTS	6230					119,337	119,337		
INDIVIDUAL TRAINING ACCOUNTS	6240			22,651		0	22,651		
EQUIPMENT RENTAL	6320					0	0		
EQUIPMENT REPAIR	6330		11,772		16,018	618	28,408		
EQUIPMENT EXPENDABLE	6340	8,524	988	22,643	6,634	16,743	55,532		
BOOKS AND SUBSCRIPTIONS	6410	6,783		40		689	7,512		
MISCELLANEOUS COSTS	6470	854	1,478	50	50	2,737	5,169		
INDIRECT	6620	3,523	31,314	146,629	105,646	189,026	476,138		
INFRASTRUCTURE	6630	17,182	9,818	44,182	36,818	75,424	183,424		
TRANSPORTATION	6710			2,264		0	2,264		
HEALTH CARE	6730			7,430		0	7,430		
RESIDENTIAL SUPPORT	6740			190,931		18,878	209,809	25,512,508	
CLOTHING	6750			7,402		0	7,402		
MEALS	6780			75,573	6,106	0	81,679	(8,000,000)	
TUITION AND FEES	6790			1,367		0	1,367		
TUITION AND FEES (VOCATIONAL)	6800			6,899		0	6,899		
TRAINING SUPPLIES	6810			3,483		0	3,483		
INCENTIVE PAYMENTS	6860			32,797		0	32,797		
MISCELLANEOUS	6870					216	216		
CLIENT ASSISTANCE	6880			252,500		5,352,833	5,605,333	LIHEAP in full process	
TOTAL MATERIALS AND SERVICES		216,711	273,894	1,127,971	303,150	6,546,627	8,468,353		
EQUIPMENT PURCHASE	6310	0	10,877		0	0	10,877	160,000	
TOTAL CAPITAL OUTLAY		0	10,877	0	0	0	10,877	17,512,508	48%
Total EXPENDITURES		953,523	655,559	2,900,916	1,319,277	8,082,138	13,911,413	26,316,487	53%
NET INCOME		\$ 27,902	\$ 562,518	\$ 45,090	\$ 5,311	\$ 99,672	\$ 740,492	9,553	

**Notes:**

Interest Income	Fundraising Strength	OHA prepaid funds, planned use of fund balances	Unused Donation Support	Various loan repayments, donations, fee-for-service, etc.	Food Value will be included at Yearend
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## Instructional Notes

### Module 4, Section A: Individual and Family National Performance Indicators (NPIs) - Data Entry Form

**Section A: Individual and Family NPIs Data Entry Form** is comprised of indicators to report outcomes that fall under National Goal 1: Individuals and families with low incomes are stable and achieve economic security. The indicators are the vehicle by which CSBG Eligible Entities measure and report the outcomes they have achieved for individuals and families. All Individual and Family NPIs are **optional**, and there is a category for "Other Outcome Indicator".

### Module 4, Section B: Individual and Family Services - Data Entry Form

**Section B: Individual and Family Services Data Entry Form** provides information on the work CSBG Eligible Entities did to help individuals and families achieve the outcomes listed in Section A. This standardized Individual and Family Services list will aid in analysis of the relationship between people, services, and outcomes.

### Module 4, Section C: All Characteristics Report - Data Entry Form

**Section C: The All Characteristics Report Data Entry Form** collects data on all individuals and households, whether or not funded directly by CSBG. This demographic information strengthens the CSBG Annual Report by demonstrating who is being served by CSBG Eligible Entities.

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*Double click in any row to go to the cell that generated the error or warning.*

[illegible]

## FY 2020 CSBG Annual Report

## Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form

## Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

## Employment Indicators

Name of CSBG Eligible Entity Reporting:		Community Services Consortium				
State:		Oregon	DUNS:	182579008		

  

Employment (FNPI 1)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/I = IV] (%) (auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) (auto calculated)	NPI Entry Status
FNPI 1a The number of unemployed <b>youth</b> who obtained employment to gain skills or income.	192	85	85	44%	100%	OK
FNPI 1b The number of unemployed <b>adults</b> who obtained employment ( <u>up to a living wage</u> ).	248	100	120	48%	120%	OK
FNPI 1c The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days ( <u>up to a living wage</u> ).						
FNPI 1d The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days ( <u>up to a living wage</u> ).	245	200	245	100%	123%	OK
FNPI 1e The number of unemployed <b>adults</b> who obtained employment ( <u>with a living wage or higher</u> ).	130	13	18	14%	138%	OK
FNPI 1f The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days ( <u>with a living wage or higher</u> ).	148	60	70	47%	117%	OK
FNPI 1g The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days ( <u>with a living wage or higher</u> ).						

  

Employment (FNPI 1)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/I = IV] (%) (auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) (auto calculated)	NPI Entry Status
FNPI 1h The number of employed participants in a career-advancement related program who <u>entered or transitioned</u> into a position that provided increased income and/or benefits.						
FNPI 1h.1 Of the above, the number of employed participants who increased income from employment through <u>wage or salary amount increase</u> .						
FNPI 1h.2 Of the above, the number of employed participants who increased income from employment through <u>hours worked increase</u> .						
FNPI 1h.3 Of the above, the number of employed participants who <u>increased benefits</u> related to employment.						

  

Other Employment Outcome Indicator (FNPI 1z)	I.) Number of Participants Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/I = IV] (%) (auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) (auto calculated)	NPI Entry Status
Please briefly describe the other indicator and specify the units used (number of individuals or households)						
FNPI 1z.1						
FNPI 1z.2						
FNPI 1z.3						
FNPI 1z.4						
FNPI 1z.5						

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services -

#### Data Entry Form

**Goal 1: Individuals and Families with low-incomes are stable  
and achieve economic security.**

#### Employment Services

<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Employment Services (SRV 1)</b>	<b>Unduplicated Number of Individuals Served</b>		
<b>Skills Training and Opportunities for Experience (SRV 1a-f)</b>			
SRV 1a Vocational Training	51		
SRV 1b On-the-Job and other Work Experience	87		
SRV 1c Youth Summer Work Placements			
SRV 1d Apprenticeship/Internship			
SRV 1e Self-Employment Skills Training	3		
SRV 1f Job Readiness Training	149		
<b>Career Counseling (SRV 1g-h)</b>			
SRV 1g Workshops	13		
SRV 1h Coaching	46		
<b>Job Search (SRV 1i-n)</b>			
SRV 1i Coaching	216		
SRV 1j Resume Development	106		
SRV 1k Interview Skills Training			
SRV 1l Job Referrals			
SRV 1m Job Placements			
SRV 1n Pre-employment physicals, background checks, etc.			
<b>Post Employment Supports (SRV 1o-p)</b>			
SRV 1o Coaching			
SRV 1p Interactions with employers			
<b>Employment Supplies (SRV 1q)</b>			
SRV 1q Employment Supplies	171		

## FY 2020 CSBG Annual Report

**Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form**  
**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

## Education and Cognitive Development Indicators

Name of CSBG Eligible Entity Reporting:	Community Services Consortium		
State:	Oregon	DUNS:	182579008

Education and Cognitive Development (FNPI 2)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (%) (auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) (auto calculated)	NPI Entry Status
FNPI 2a The number of <b>children</b> (0 to 5) who demonstrated improved emergent literacy skills.	178	178	178	100%	100%	OK
FNPI 2b The number of <b>children</b> (0 to 5) who demonstrated skills for school readiness.						
FNPI 2c The number of <b>children</b> and <b>youth</b> who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	169	169	169	100%	100%	
FNPI 2c.1 Early Childhood Education (ages 0-5)	169	169	169	100%	100%	OK
FNPI 2c.2 1st grade-8th grade						
FNPI 2c.3 9th grade-12th grade						
FNPI 2d The number of <b>children</b> and <b>youth</b> who are achieving at basic grade level (academic, social, and other school success skills). (auto total)	0	0	0			
FNPI 2d.1 Early Childhood Education (ages 0-5)						
FNPI 2d.2 1st grade-8th grade						
FNPI 2d.3 9th grade-12th grade						
FNPI 2e The number of <b>parents/caregivers</b> who improved their home environments.						
FNPI 2f The number of <b>adults</b> who demonstrated improved basic education.	64	24	24	38%	100%	OK
FNPI 2g The number of <b>individuals</b> who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	64	3	3	5%	100%	OK
FNPI 2h The number of <b>individuals</b> who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	11	11	11	100%	100%	OK
FNPI 2i The number of <b>individuals</b> who obtained an Associate's degree.	3	2	3	100%	150%	OK
FNPI 2j The number of <b>individuals</b> who obtained a Bachelor's degree.						

Other Education and Cognitive Development Outcome Indicator (FNPI 2z)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (%) (auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) (auto calculated)	NPI Entry Status
FNPI 2z.1						
FNPI 2z.2						
FNPI 2z.3						
FNPI 2z.4						
FNPI 2z.5						

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services -

#### Data Entry Form

**Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.**

#### Education and Cognitive Development Services

<b>Name of CSBG Eligible Entity Reporting:</b>		Community Services Consortium	
<b>State:</b>		Oregon	<b>DUNS:</b> 182579008
<b>Education and Cognitive Development Services (SRV 2)</b>		<b>Unduplicated Number of Individuals Served</b>	
<b>Child/Young Adult Education Programs (SRV 2a-j)</b>			
SRV 2a Early Head Start			
SRV 2b Head Start		178	
SRV 2c Other Early-Childhood (0-5 yr. old) Education		356	
SRV 2d K-12 Education		55	
SRV 2e K-12 Support Services		33	
SRV 2f Financial Literacy Education		45	
SRV 2g Literacy/English Language Education			
SRV 2h College-Readiness Preparation/Support		29	
SRV 2i Other Post Secondary Preparation			
SRV 2j Other Post Secondary Support			
<b>School Supplies (SRV 2k)</b>			
SRV 2k School Supplies		75	
<b>Extra-curricular Programs (SRV 2l-q)</b>			
SRV 2l Before and After School Activities			
SRV 2m Summer Youth Recreational Activities			
SRV 2n Summer Education Programs			
SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)		13	
SRV 2p Mentoring			
SRV 2q Leadership Training		6	
<b>Adult Education Programs (SRV 2r-z)</b>			
SRV 2r Adult Literacy Classes			
SRV 2s English Language Classes			
SRV 2t Basic Education Classes			
SRV 2u High School Equivalency Classes		8	
SRV 2v Leadership Training			
SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)			
SRV 2x Applied Technology Classes			
SRV 2y Post-Secondary Education Preparation			
SRV 2z Financial Literacy Education			
<b>Post-Secondary Education Supports (SRV 2aa)</b>			
SRV 2aa College applications, text books, computers, etc.			
<b>Financial Aid Assistance (SRV 2bb)</b>			
SRV 2bb Scholarships		18	
<b>Home Visits (SVR 2cc)</b>			
SRV 2cc Home Visits		50	

## FY 2020 CSBG Annual Report

## Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

## Income and Asset Building Indicators

Name of CSBG Eligible Entity Reporting:	Community Services Consortium		
State:	Oregon	DUNS:	182579008

Income and Asset Building (FNPI 3)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)	V.) Performance Target Accuracy [(III/II = V)] (% auto calculated)	NPI Entry Status
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for <u>90 days</u> .						
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for <u>180 days</u> .						
FNPI 3c The number of individuals who opened a <u>savings account or IDA</u> .						
FNPI 3d The number of individuals who <u>increased their savings</u> .						
FNPI 3e The number of individuals who used their savings to <u>purchase an asset</u> .						
FNPI 3f The number of individuals who purchased a home.						
FNPI 3g The number of individuals who <u>improved their credit scores</u> .						
FNPI 3h The number of individuals who <u>increased their net worth</u> .						
FNPI 3i The number of individuals engaged with the Community Action Agency who report <u>improved financial well-being</u> .						

Other Income and Asset Building Outcome Indicator (FNPI 3z)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated)	V.) Performance Target Accuracy [(III/II = V)] (% auto calculated)	NPI Entry Status
FNPI 3z.1						
FNPI 3z.2						
FNPI 3z.3						
FNPI 3z.4						
FNPI 3z.5						

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services -

#### Data Entry Form

**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

### Income and Asset Building Services

<b>Name of CSBG Eligible Entity Reporting:</b>		Community Services Consortium	
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Income and Asset Building Services (SRV 3)</b>	<b>Unduplicated Number of Individuals Served</b>		
<b>Training and Counseling Services (SRV 3a-f)</b>			
SRV 3a Financial Capability Skills Training			
SRV 3b Financial Coaching/Counseling			
SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)			
SRV 3d First-time Homebuyer Counseling			
SRV 3e Foreclosure Prevention Counseling			
SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes			
<b>Benefit Coordination and Advocacy (SRV 3g-l)</b>			
SRV 3g Child Support Payments			
SRV 3h Health Insurance			
SRV 3i Social Security/SSI Payments			
SRV 3j Veteran's Benefits			
SRV 3k TANF Benefits			
SRV 3l SNAP Benefits			
<b>Asset Building (SRV 3m-o)</b>			
SRV 3m Saving Accounts/IDAs and other asset building accounts			
SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)			
SRV 3o VITA, EITC, or Other Tax Preparation programs			
<b>SRV 3p Loans And Grants (SRV 3p-q)</b>			
SRV 3p Micro-loans			
SRV 3q Business incubator/business development loans			

## FY 2020 CSBG Annual Report

**Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form**  
**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

## Housing Indicators

Name of CSBG Eligible Entity Reporting:	Community Services Consortium		
State:	Oregon	DUNS:	182579008

Housing (FNPI 4)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (%) auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) auto calculated)	NPI Entry Status
FNPI 4a The number of individuals experiencing homelessness who obtained <u>safe temporary shelter</u> .	46	46	46	100%	100%	OK
FNPI 4b The number of individuals who obtained <u>safe and affordable housing</u> .	1119	1119	1119	100%	100%	OK
FNPI 4c The number of individuals who maintained safe and affordable housing for <u>90 days</u> .	138	138	138	100%	100%	OK
FNPI 4d The number of individuals who maintained safe and affordable housing for <u>180 days</u> .	76	76	76	100%	100%	OK
FNPI 4e The number of individuals who <u>avoided eviction</u> .	953	953	953	100%	100%	OK
FNPI 4f The number of individuals who <u>avoided foreclosure</u> .	4	4	4	100%	100%	OK
FNPI 4g The number of individuals who <u>experienced improved health and safety</u> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	35	120	35	100%	29%	OK
FNPI 4h The number of individuals with <u>improved energy efficiency and/or energy burden reduction</u> in their homes.	35	35	35	100%	100%	OK

Other Housing Outcome Indicator (FNPI 4z)	I.) Number of Participants Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (%) auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) auto calculated)	NPI Entry Status
FNPI 4z.1 Housing	1	1	1	100%	100%	OK
FNPI 4z.2						
FNPI 4z.3						
FNPI 4z.4						
FNPI 4z.5						



## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services - Data Entry Form

**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

#### Housing Services

<b>Name of CSBG Eligible Entity Reporting:</b>		Community Services Consortium	
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Housing Services (SRV 4)</b>	<b>Unduplicated Number of Individuals Served</b>		
<b>Housing Payment Assistance (SRV 4a-e)</b>			
SRV 4a Financial Capability Skill Training			
SRV 4b Financial Coaching/Counseling	77		
SRV 4c Rent Payments (includes Emergency Rent Payments)	2578		
SRV 4d Deposit Payments	548		
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)	10		
<b>Eviction Prevention Services (SRV 4f-h)</b>			
SRV 4f Eviction Counseling			
SRV 4g Landlord/Tenant Mediations			
SRV 4h Landlord/Tenant Rights Education	22		
<b>Utility Payment Assistance (SRV 4i-l)</b>			
SRV 4i Utility Payments (LIHEAP-includes Emergency Utility Payments)	2594		
SRV 4j Utility Deposits	84		
SRV 4k Utility Arrears Payments	3480		
SRV 4l Level Billing Assistance			
<b>Housing Placement/Rapid Re-housing (SRV 4m-p)</b>			
SRV 4m Temporary Housing Placement (includes Emergency Shelters)	118		
SRV 4n Transitional Housing Placements	3		
SRV 4o Permanent Housing Placements	414		
SRV 4p Rental Counseling	194		
<b>Housing Maintenance &amp; Improvements (SRV 4q)</b>			
SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	35		
<b>Weatherization Services (SRV 4r-t)</b>			
SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)			
SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc.)	59		
SRV 4t Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)	59		

## FY 2020 CSBG Annual Report

## Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

## Health and Social/Behavioral Development Indicators

Name of CSBG Eligible Entity Reporting:	Community Services Consortium		
State:	Oregon	DUNS:	182579008

Health and Social/Behavioral Development (FNPI 5)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III / I = IV ] (%) auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) auto calculated)	NPI Entry Status
FNPI 5a The number of individuals who demonstrated <u>increased nutrition skills</u> (e.g. cooking, shopping, and growing food).	21	20	21	100%	105%	OK
FNPI 5b The number of individuals who demonstrated <u>improved physical health</u> and well-being.	184	184	184	100%	100%	OK
FNPI 5c The number of individuals who demonstrated <u>improved mental and behavioral health and well-being</u> .	136	136	136	100%	100%	OK
FNPI 5d The number of individuals who <u>improved skills</u> related to the adult role of parents/ caregivers.	181	181	181	100%	100%	OK
FNPI 5e The number of parents/caregivers who <u>demonstrated increased sensitivity and responsiveness</u> in their interactions with their children.	144	144	144	100%	100%	OK
FNPI 5f The number of <u>seniors (65+)</u> who maintained an independent living situation.						
FNPI 5g The number of <u>individuals with disabilities</u> who maintained an independent living situation.						
FNPI 5h The number of <u>individuals with a chronic illness</u> who maintained an independent living situation.						
FNPI 5i The number of individuals with <u>no recidivating event</u> for six months.	0	0	0			
FNPI 5i.1 Youth (ages 14-17)						
FNPI 5i.2 Adults (ages 18+)						

Other Health and Social/Behavioral Development Outcome Indicator (FNPI 5z)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III / I = IV ] (%) auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) auto calculated)	NPI Entry Status
FNPI 5z.1						
FNPI 5z.2						
FNPI 5z.3						
FNPI 5z.4						
FNPI 5z.5						

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services -

#### Data Entry Form

**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

### Health and Social/Behavioral Development

<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Health and Social/Behavioral Development Services (SRV 5)</b>	<b>Unduplicated Number of Individuals Served</b>		
<b>Health Services, Screening and Assessments (SRV 5a-j)</b>			
SRV 5a Immunizations			
SRV 5b Physicals			
SRV 5c Developmental Delay Screening			
SRV 5d Vision Screening			
SRV 5e Prescription Payments			
SRV 5f Doctor Visit Payments			
SRV 5g Maternal/Child Health			
SRV 5h Nursing Care Sessions			
SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)			
SRV 5j Health Insurance Options Counseling			
<b>Reproductive Health Services (SRV 5k-o)</b>			
SRV 5k Coaching Sessions			
SRV 5l Family Planning Classes			
SRV 5m Contraceptives			
SRV 5n STI/HIV Prevention Counseling Sessions			
SRV 5o STI/HIV Screenings			
<b>Wellness Education (SRV 5p-q)</b>			
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)			
SRV 5q Exercise/Fitness			
<b>Mental/Behavioral Health (SRV 5r-x)</b>			
SRV 5r Detoxification Sessions			
SRV 5s Substance Abuse Screenings			
SRV 5t Substance Abuse Counseling			
SRV 5u Mental Health Assessments			
SRV 5v Mental Health Counseling			
SRV 5w Crisis Response/Call-In Responses			
SRV 5x Domestic Violence Programs			
<b>Support Groups (SRV 5y-aa)</b>			
SRV 5y Substance Abuse Support Group Meetings			
SRV 5z Domestic Violence Support Group Meetings			
SRV 5aa Mental Health Support Group Meetings			

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services -

#### Data Entry Form

**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

### Health and Social/Behavioral Development

<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Health and Social/Behavioral Development Services (Cont'd.)</b>	<b>Unduplicated Number of Individuals Served</b>		
<b>Dental Services, Screenings and Exams (SRV 5bb-ee)</b>			
SRV 5bb Adult Dental Screening/Exams			
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)			
SRV 5dd Child Dental Screenings/Exams			
SRV 5ee Child Dental Services (including Emergency Dental Procedures)			
<b>Nutrition and Food/Meals (SRV 5ff-jj)</b>			
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)			
SRV 5gg Community Gardening Activities			
SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)			
SRV 5ii Prepared Meals	24231		
SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	34793		
<b>Family Skills Development (SRV 5kk-mm)</b>			
SRV 5kk Family Mentoring Sessions	40		
SRV 5ll Life Skills Coaching Sessions			
SRV 5mm Parenting Classes			
<b>Emergency Hygiene Assistance (SRV 5nn-oo)</b>			
SRV 5nn Kits/boxes	220		
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks)			

## FY 2020 CSBG Annual Report

### Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form

**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

#### Civic Engagement and Community Involvement Indicators

Name of CSBG Eligible Entity Reporting:		Community Services Consortium					
State:		Oregon			DUNS:	182579008	

  

Civic Engagement and Community Involvement Indicators (FNPI 6)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/I = IV] (% auto calculated)	V.) Performance Target Accuracy [III/II = V] (% auto calculated)	NPI Entry Status
FNPI 6a The number of individuals who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	100	100	100	100%	100%	OK
FNPI 6a.1 Of the above, the number of Community Action program participants who improved their leadership skills.	100	100	100	100%	100%	OK
FNPI 6a.2 Of the above, the number of Community Action program participants who improved their social networks.	100	100	100	100%	100%	OK
FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	100	100	100	100%	100%	OK

  

Other Civic Engagement and Community Involvement Outcome Indicator (FNPI 6z)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/I = IV] (% auto calculated)	V.) Performance Target Accuracy [III/II = V] (% auto calculated)	NPI Entry Status
FNPI 6z.1 Gleaning group membership	4550	4550	4550	100%	100%	OK
FNPI 6z.2						
FNPI 6z.3						
FNPI 6z.4						
FNPI 6z.5						

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services - Data Entry Form

**Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.**

#### Civic Engagement and Community Involvement

<b>Name of CSBG Eligible Entity Reporting:</b>		Community Services Consortium	
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Civic Engagement and Community Involvement Services (SRV 6a-f)</b>	<b>Unduplicated Number of Individuals Served</b>		
SRV 6a Voter Education and Access			
SRV 6b Leadership Training	100		
SRV 6c Tri-partite Board Membership			
SRV 6d Citizenship Classes			
SRV 6e Getting Ahead Classes			
SRV 6f Volunteer Training	175		

## FY 2020 CSBG Annual Report

**Module 4, Section A: Individual and Family National Performance Indicators (FNPIs) - Data Entry Form**  
**Goal 1: Individuals and Families with low incomes are stable and achieve economic security.**

**Outcomes Achieved Across One or More Domains**

<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008

Outcomes Achieved Across One or More Domains (FNPI 7)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (%) auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) auto calculated)	NPI Entry Status
FNPI 7a The number of individuals who achieved one or more outcomes in the identified National Performance Indicators in one or more domains.						

Other Outcome Indicator (FNPI 7z)	I.) Number of Individuals Served in program(s) (#)	II.) Target (#)	III.) Actual Results (#)	IV.) Percentage Achieving Outcome [III/ I = IV ] (%) auto calculated)	V.) Performance Target Accuracy (III/II = V) (%) auto calculated)	NPI Entry Status
FNPI 7z.1						
FNPI 7z.2						
FNPI 7z.3						
FNPI 7z.4						
FNPI 7z.5						

## FY 2020 CSBG Annual Report

### Module 4, Section B: Individual and Family Services - Data Entry Form

**Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.**

#### Services Supporting Multiple Domains

<b>Name of CSBG Eligible Entity Reporting:</b>		Community Services Consortium	
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008
<b>Services Supporting Multiple Domains (SRV 7)</b>		<b>Unduplicated Number of Individuals Served</b>	
<b>Case Management (SRV 7a)</b>			
SRV 7a Case Management			
<b>Eligibility Determinations (SRV 7b)</b>			
SRV 7b Eligibility Determinations			
<b>Referrals (SRV 7c)</b>			
SRV 7c Referrals		372	
<b>Transportation Services (SRV 7d)</b>			
SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)		33	
<b>Childcare (SRV 7e-f)</b>			
SRV 7e Child Care subsidies			
SRV 7f Child Care payments			
<b>Eldercare (SRV 7g)</b>			
SRV 7g Day Centers			
<b>Identification Documents (SRV 7h-j)</b>			
SRV 7h Birth Certificate			
SRV 7i Social Security Card			
SRV 7j Driver's License		5	
<b>Re-Entry Services (SRV 7k)</b>			
SRV 7k Criminal Record Expungements			
<b>Immigration Support Services (SRV 7l)</b>			
SRV 7l Immigration Support Services (relocation, food, clothing)			
<b>Legal Assistance (includes emergency legal assistance) (SRV 7m)</b>			
SRV 7m Legal Assistance			
<b>Emergency Clothing Assistance (SRV 7n)</b>			
SRV 7n Emergency Clothing Assistance		220	
<b>Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government) (SRV 7o)</b>			
SRV 7o Mediation/Customer Advocacy Interventions			



## FY 2020 CSBG Annual Report

## Module 4, Section C: All Characteristics Report - Data Entry Form

## Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:	Community Services Consortium		
State:	Oregon	DUNS:	

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:	8,432
B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:	7,269

## C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	4221
b. Female	3186
c. Other	1
d. Unknown/not reported	1024
e. TOTAL (auto calculated)	8432

## Section C.1 Status

2. Age	Number of Individuals
a. 0-5	193
b. 6-13	
c. 14-17	310
d. 18-24	755
e. 25-44	2038
f. 45-54	411
g. 55-59	399
h. 60-64	441
i. 65-74	544
j. 75+	199
k. Unknown/not reported	3142
l. TOTAL (auto calculated)	8432

## Section C.2 Status

3. Education Levels	Number of Individuals	
	[ages 14-24]	[ages 25+]
a. Grades 0-8	30	188
b. Grades 9-12/Non-Graduate	310	542
c. High School Graduate	220	1331
d. GED/Equivalency Diploma	2	7
e. 12 grade + Some Post-Secondary	58	921
f. 2 or 4 years College Graduate	5	514
g. Graduate of other post-secondary school	6	144
h. Unknown/not reported	434	385
i. TOTAL (auto calculated)	1065	4032

## Section C.3 Status

4. Disconnected Youth	Number of Individuals
a. Youth ages 14-24 who are neither working or in school	1430

5. Health	Number of Individuals		
	Yes	No	Unknown
a. Disabling Condition	1145	5664	1623
	Yes	No	Unknown
b. Health Insurance*	6478		1954

\*If an individual reported that they had Health Insurance please identify the source of health insurance below.

## Health Insurance Sources

c.1. Medicaid	5089
c.2. Medicare	748
c.3. State Children's Health Insurance Program	
c.4. State Health Insurance for Adults	
c.5. Military Health Care	72
c.6. Direct-Purchase	312
c.7. Employment Based	257

6. Ethnicity/Race	Number of Individuals
a. Ethnicity	
a.1. Hispanic, Latino or Spanish Origins	1410
a.2. Not Hispanic, Latino or Spanish Origins	6140
a.3. Unknown/not reported	882
a.4. TOTAL (auto calculated)	8432

## Section C.6a Status

b. Race	
b.1. American Indian or Alaska Native	83
b.2. Asian	34
b.3. Black or African American	108
b.4. Native Hawaiian and Other Pacific Islander	32
b.5. White	312
b.6. Other	93
b.7. Multi-race (two or more of the above)	2
b.8. Unknown/not reported	7768
b.9. TOTAL (auto calculated)	8432

## Section C.6b Status

7. Military Status	Number of Individuals
a. Veteran	268
b. Active Military	
c. Never Served in the Military	
d. Unknown/not reported	2493
e. TOTAL (auto calculated)	2761

## Section C.7 Status

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full-Time	93
b. Employed Part-Time	64
c. Migrant or Seasonal Farm Worker	
d. Unemployed (Short-Term, 6 months or less)	56
e. Unemployed (Long-Term, more than 6 months)	52
f. Unemployed (Not in Labor Force)	387
g. Retired	179
h. Unknown/not reported	3956
i. Total (autocalculated)	4787

## Section C.8 Status

**FY 2020 CSBG Annual Report****Module 4, Section C: All Characteristics Report - Data Entry Form****Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.**

<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
c.8. Unknown/not reported			
c.9. TOTAL (auto calculated)			6478

**Section C.5 Status**

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## FY 2020 CSBG Annual Report

## Module 4, Section C: All Characteristics Report - Data Entry Form

## Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:	Community Services Consortium
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## D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	784
b. Two Adults NO Children	742
c. Single Parent Female	1176
d. Single Parent Male	159
e. Two Parent Household	2674
f. Non-related Adults with Children	908
g. Multigenerational Household	224
h. Other	602
i. Unknown/not reported	
j. TOTAL (auto calculated)	7269

## Section D.9 Status

10. Household Size	Number of Households
a. Single Person	784
b. Two	1073
c. Three	1119
d. Four	1217
e. Five	1229
f. Six or more	1420
g. Unknown/not reported	427
h. TOTAL (auto calculated)	7269

## Section D.10 Status

11. Housing	Number of Households
a. Own	1394
b. Rent	2887
c. Other permanent housing	927
d. Homeless	11
e. Other	1147
f. Unknown/not reported	903
g. TOTAL (auto calculated)	7269

## Section D.11 Status

12. Level of Household Income (% of HHS Guideline)	Number of Households
a. Up to 50%	1010
b. 51% to 75%	1077
c. 76% to 100%	1218
d. 101% to 125%	1152
e. 126% to 150%	889
f. 151% to 175%	560
g. 176% to 200%	153
h. 201% to 250%	5
i. 251% and over	
j. Unknown/not reported	1205
k. TOTAL (auto calculated)	7269

## Section D.12 Status

13. Sources of Household Income	Number of Households
a. Income from Employment Only	232
b. Income from Employment and Other Income Source	1066
c. Income from Employment, Other Income Source, and Non-Cash Benefits	
d. Income from Employment and Non-Cash Benefits	1357
e. Other Income Source Only	
f. Other Income Source and Non-Cash Benefits	2209
g. No Income	5
h. Non-Cash Benefits Only	2400
i. Unknown/not reported	
j. TOTAL (auto calculated)	7269

## Section D.13 Status

Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment

14. Other Income Source	Number of Households
a. TANF	513
b. Supplemental Security Income (SSI)	445
c. Social Security Disability Income (SSDI)	283
d. VA Service-Connected Disability Compensation	28
e. VA Non-Service Connected Disability Pension	
f. Private Disability Insurance	23
g. Worker's Compensation	18
h. Retirement Income from Social Security	674
i. Pension	83
j. Child Support	336
k. Alimony or other Spousal Support	30
l. Unemployment Insurance	278
m. EITC	
n. Other	
o. Unknown/not reported	

## Section D.14 Status

15. Non-Cash Benefits	Number of Households
a. SNAP	5800
b. WIC	854
c. LIHEAP	
d. Housing Choice Voucher	1042
e. Public Housing	1830
f. Permanent Supportive Housing	
g. HUD-VASH	2
h. Childcare Voucher	17
i. Affordable Care Act Subsidy	
j. Other	45
k. Unknown/not reported	

## Section D.15 Status

## E. Number of Individuals Who May or May Not be Included in the Totals Above (due to data collection system integration barriers)

a. Please list the unduplicated number of INDIVIDUALS served in each program\*:

Program Name	Number of Individuals



Name of CSBG Eligible Entity Reporting:	Community Services Consortium		
State:	Oregon	DUNS:	182579008

Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Employment (FNPI 1)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)
FNPI 1a The number of unemployed <b>youth</b> who obtained employment to gain skills or income.	63	192	205%	129	63	85	35%	22
FNPI 1b The number of unemployed <b>adults</b> who obtained employment <u>(up to a living wage)</u> .	1351	248	-445%	-1103	1351	120	-1026%	-1231
FNPI 1c The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days <u>(up to a living wage)</u> .	1351				1351			
FNPI 1d The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days	1351	245	-451%	-1106	1351	245	-451%	-1106
FNPI 1e The number of unemployed <b>adults</b> who obtained employment <u>(with a living wage or higher)</u> .	1351	130	-939%	-1221	1351	18	-7406%	-1333
FNPI 1f The number of unemployed <b>adults</b> who obtained and maintained employment for at least 90 days <u>(with a living wage or higher)</u> .		148	100%	148		70	100%	70
FNPI 1g The number of unemployed <b>adults</b> who obtained and maintained employment for at least 180 days <u>(with a living wage or higher)</u> .								
FNPI 1h The number of employed participants in a career-advancement related program who <b>entered or transitioned</b> into a position that provided increased income and/or benefits.								
FNPI 1h.1 Of the above, the number of employed participants who increased income from employment through <b>wage or salary amount increase</b> .								
FNPI 1h.2 Of the above, the number of employed participants who increased income from employment through <b>hours worked increase</b> .								
FNPI 1h.3 Of the above, the number of employed participants who <b>increased benefits</b> related to employment.								

Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Education and Cognitive Development (FNPI 2)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)
FNPI 2a The number of <b>children</b> (0 to 5) who demonstrated improved emergent literacy skills.	188	178	-6%	-10	188	178	-6%	-10
FNPI 2b The number of <b>children</b> (0 to 5) who demonstrated skills for school readiness.	188				188			
FNPI 2c The number of <b>children</b> and <b>youth</b> who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	188	169	-11%	-19	188	169	-11%	-19
FNPI 2c.1 Early Childhood Education (ages 0-5)	188	169	-11%	-19	188	169	-11%	-19
FNPI 2c.2 1st grade-8th grade								
FNPI 2c.3 9th grade-12th grade								
FNPI 2d The number of <b>children</b> and <b>youth</b> who are achieving at basic grade level (academic, social, and other school success skills). (auto total)	188	0		-188	188	0		-188
FNPI 2d.1 Early Childhood Education (ages 0-5)	188				188			
FNPI 2d.2 1st grade-8th grade								
FNPI 2d.3 9th grade-12th grade								
FNPI 2e The number of <b>parents/caregivers</b> who improved their home environments.								
FNPI 2f The number of <b>adults</b> who demonstrated improved basic education.	74	64	-16%	-10	74	24	-208%	-50
FNPI 2g The number of <b>individuals</b> who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	29	64	121%	35	29	3	-867%	-26
FNPI 2h The number of <b>individuals</b> who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	167	11	-1418%	-156	167	11	-1418%	-156
FNPI 2i The number of <b>individuals</b> who obtained an Associate's degree.	2	3	50%	1	2	3	50%	1
FNPI 2j The number of <b>individuals</b> who obtained a Bachelor's degree.								

Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Income and Asset Building (FNPI 3)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)
FNPI 3a The number of individuals who achieved and maintained capacity to meet basic needs for <b>90 days</b> .								
FNPI 3b The number of individuals who achieved and maintained capacity to meet basic needs for <b>180 days</b> .								
FNPI 3c The number of individuals who opened a <b>savings account or IDA</b> .								
FNPI 3d The number of individuals who <b>increased their savings</b> .								
FNPI 3e The number of individuals who used their savings to <b>purchase an asset</b> .								

FNPI 3f The number of individuals who purchased a home.				
FNPI 3g The number of individuals who <u>improved their credit scores</u> .				
FNPI 3h The number of individuals who <u>increased their net worth</u> .				
FNPI 3i The number of individuals engaged with the Community Action Agency who report <u>improved financial well-being</u> .				


Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Housing (FNPI 4)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)
FNPI 4a The number of households experiencing homelessness who obtained <u>safe temporary shelter</u> .		46	100%	46
FNPI 4b The number of households who obtained <u>safe and affordable housing</u> .	230	1119	387%	889
FNPI 4c The number of households who maintained safe and affordable housing for <u>90 days</u> .		138	100%	138
FNPI 4d The number of households who maintained safe and affordable housing for <u>180 days</u> .	257	76	-238%	-181
FNPI 4e The number of households who <u>avoided eviction</u> .	356	953	168%	597
FNPI 4f The number of households who <u>avoided foreclosure</u> .		4	100%	4
FNPI 4g The number of households who <u>experienced improved health and safety</u> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).	92	35	-163%	-57
FNPI 4h The number of households with <u>improved energy efficiency and/or energy burden reduction</u> in their homes.	92	35	-163%	-57

FY 2019	FY 2020	% Change	Change from FY19 - FY20
III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)
	46	100%	46
221	1119	406%	898
	138	100%	138
219	76	-188%	-143
354	953	169%	599
	4	100%	4
92	35	-163%	-57
92	35	-163%	-57

Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Health and Social/Behavioral Development (FNPI 5)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)
FNPI 5a The number of individuals who demonstrated <u>increased nutrition skills</u> (e.g. cooking, shopping, and growing food).		21	100%	21
FNPI 5b The number of individuals who demonstrated <u>improved physical health</u> and well-being.	75	184	145%	109
FNPI 5c The number of individuals who demonstrated <u>improved mental and behavioral health</u> and well-being.	54	136	152%	82
FNPI 5d The number of individuals who <u>improved skills</u> related to the adult role of parents/ caregivers.	98	181	85%	83
FNPI 5e The number of parents/caregivers who <u>demonstrated increased sensitivity and responsiveness</u> in their interactions with their children.	98	144	47%	46
FNPI 5f The number of <u>seniors (65+)</u> who maintained an independent living situation.				
FNPI 5g The number of <u>individuals with disabilities</u> who maintained an independent living situation.				
FNPI 5h The number of <u>individuals with chronic illness</u> who maintained an independent living situation.				
FNPI 5i The number of individuals with <u>no recidivating event</u> for six months.		0		0
FNPI 5i.1 Youth (ages 14-17)				
FNPI 5i.2 Adults (ages 18+)				

FY 2019	FY 2020	% Change	Change from FY19 - FY20
III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)
	21	100%	21
68	184	171%	116
54	136	152%	82
93	181	95%	88
93	144	55%	51
	0		0

Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Civic Engagement and Community Involvement Indicators (FNPI 6)	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
FNPI 6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	36	100	178%	64
FNPI 6a.1 Of the above, the number of Community Action program participants who improved their leadership skills.	36	100	178%	64
FNPI 6a.2 Of the above, the number of Community Action program participants who improved their social networks.	36	100	178%	64
FNPI 6a.3 Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	36	100	178%	64

FY 2019	FY 2020	% Change	Change from FY19 - FY20
III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)
36	100	178%	64
36	100	178%	64
36	100	178%	64
36	100	178%	64

Indicators:	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Outcomes Across One or More Domains (FNPI 7)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)	I.) Number of Individuals Served in program(s) (#)

FY 2019	FY 2020	% Change	Change from FY19 - FY20
III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)	III.) Actual Results (#)

FNPI 7a The number of individuals who achieved one or more outcomes in the identified National Performance Indicators in one or more domains.							
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<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Employment Services (SRV 1)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>Skills Training and Opportunities for Experience (SRV 1a-f)</b>				
SRV 1a Vocational Training	49	51	4%	2
SRV 1b On-the-Job and other Work Experience	38	87	129%	49
SRV 1c Youth Summer Work Placements	44			
SRV 1d Apprenticeship/Internship				
SRV 1e Self-Employment Skills Training		3	100%	3
SRV 1f Job Readiness Training	116	149	28%	33
<b>Career Counseling (SRV 1g-h)</b>				
SRV 1g Workshops	332	13	-2454%	-319
SRV 1h Coaching	116	46	-152%	-70
<b>Job Search (SRV 1i-n)</b>				
SRV 1i Coaching	116	216	86%	100
SRV 1j Resume Development	225	106	-112%	-119
SRV 1k Interview Skills Training	240			
SRV 1l Job Referrals				
SRV 1m Job Placements				
SRV 1n Pre-employment physicals, background checks, etc.				
<b>Post Employment Supports (SRV 1o-p)</b>				
SRV 1o Coaching				
SRV 1p Interactions with employers				
<b>Employment Supplies (SRV 1q)</b>				
SRV 1q Employment Supplies		171	100%	171

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Education and Cognitive Development Services (SRV 2)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>Child/Young Adult Education Programs (SRV 2a-j)</b>				
SRV 2a Early Head Start				
SRV 2b Head Start	188	178	-6%	-10
SRV 2c Other Early-Childhood (0-5 yr. old) Education		356	100%	356
SRV 2d K-12 Education	66	55	-20%	-11
SRV 2e K-12 Support Services	40	33	-21%	-7
SRV 2f Financial Literacy Education	49	45	-9%	-4
SRV 2g Literacy/English Language Education	26			
SRV 2h College-Readiness Preparation/Support	20	29	45%	9
SRV 2i Other Post Secondary Preparation				
SRV 2j Other Post Secondary Support				
<b>School Supplies (SRV 2k)</b>				
SRV 2k School Supplies	188	75	-151%	-113
<b>Extra-curricular Programs (SRV 2l-q)</b>				
SRV 2l Before and After School Activities				
SRV 2m Summer Youth Recreational Activities				
SRV 2n Summer Education Programs				
SRV 2o Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)	54	13	-315%	-41
SRV 2p Mentoring				
SRV 2q Leadership Training	54	6	-800%	-48
<b>Adult Education Programs (SRV 2r-z)</b>				
SRV 2r Adult Literacy Classes				
SRV 2s English Language Classes	26			
SRV 2t Basic Education Classes	11			
SRV 2u High School Equivalency Classes		8	100%	8



SRV 2v Leadership Training				
SRV 2w Parenting Supports (may be a part of the early childhood programs identified above)	188			
SRV 2x Applied Technology Classes				
SRV 2y Post-Secondary Education Preparation				
SRV 2z Financial Literacy Education	49			
<b>Post-Secondary Education Supports (SRV 2aa)</b>				
SRV 2aa College applications, text books, computers, etc.	34			
<b>Financial Aid Assistance (SRV 2bb)</b>				
SRV 2bb Scholarships	34	18	-89%	-16
<b>Home Visits (SVR 2cc)</b>				
SRV 2cc Home Visits	314	50	-528%	-264

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Income and Asset Building Services (SRV 3)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>Training and Counseling Services (SRV 3a-f)</b>				
SRV 3a Financial Capability Skills Training				
SRV 3b Financial Coaching/Counseling				
SRV 3c Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)				
SRV 3d First-time Homebuyer Counseling				
SRV 3e Foreclosure Prevention Counseling				
SRV 3f Small Business Start-Up and Development Counseling Sessions/Classes				
<b>Benefit Coordination and Advocacy (SRV 3g-l)</b>				
SRV 3g Child Support Payments				
SRV 3h Health Insurance				
SRV 3i Social Security/SSI Payments				
SRV 3j Veteran's Benefits				
SRV 3k TANF Benefits				
SRV 3l SNAP Benefits				
<b>Asset Building (SRV 3m-o)</b>				
SRV 3m Saving Accounts/IDAs and other asset building accounts				
SRV 3n Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)				
SRV 3o VITA, EITC, or Other Tax Preparation programs				
<b>SRV 3p Loans And Grants (SRV 3p-q)</b>				
SRV 3p Micro-loans				
SRV 3q Business incubator/business development loans				

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Housing Services (SRV 4)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>Housing Payment Assistance (SRV 4a-e)</b>				
SRV 4a Financial Capability Skill Training				
SRV 4b Financial Coaching/Counseling	176	77	-129%	-99
SRV 4c Rent Payments (includes Emergency Rent Payments)	560	2578	360%	2018
SRV 4d Deposit Payments	507	548	8%	41
SRV 4e Mortgage Payments (includes Emergency Mortgage Payments)		10	100%	10
<b>Eviction Prevention Services (SRV 4f-h)</b>				
SRV 4f Eviction Counseling				
SRV 4g Landlord/Tenant Mediations	68			
SRV 4h Landlord/Tenant Rights Education	116	22	-427%	-94
<b>Utility Payment Assistance (SRV 4i-l)</b>				
SRV 4i Utility Payments (LIHEAP-includes Emergency Utility Payments)		2594	100%	2594

SRV 4j Utility Deposits		84	100%	84
SRV 4k Utility Arrears Payments		3480	100%	3480
SRV 4l Level Billing Assistance				
<b>Housing Placement/Rapid Re-housing (SRV 4m-p)</b>				
SRV 4m Temporary Housing Placement (includes Emergency Shelters)		118	100%	118
SRV 4n Transitional Housing Placements	13	3	-333%	-10
SRV 4o Permanent Housing Placements	352	414	18%	62
SRV 4p Rental Counseling		194	100%	194
<b>Housing Maintenance &amp; Improvements (SRV 4q)</b>				
SRV 4q Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	65	35	-86%	-30
<b>Weatherization Services (SRV 4r-t)</b>				
SRV 4r Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)				
SRV 4s Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	1	59	5800%	58
SRV 4t Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	72	59	-22%	-13

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
Health and Social/Behavioral Development Services (SRV 5)	Unduplicated Number of Individuals Served	Unduplicated Number of Individuals Served	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>Health Services, Screening and Assessments (SRV 5a-j)</b>				
SRV 5a Immunizations	180			
SRV 5b Physicals	131			
SRV 5c Developmental Delay Screening	188			
SRV 5d Vision Screening	188			
SRV 5e Prescription Payments				
SRV 5f Doctor Visit Payments				
SRV 5g Maternal/Child Health				
SRV 5h Nursing Care Sessions				
SRV 5i In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)				
SRV 5j Health Insurance Options Counseling				
<b>Reproductive Health Services (SRV 5k-o)</b>				
SRV 5k Coaching Sessions				
SRV 5l Family Planning Classes				
SRV 5m Contraceptives				
SRV 5n STI/HIV Prevention Counseling Sessions				
SRV 5o STI/HIV Screenings				
<b>Wellness Education (SRV 5p-q)</b>				
SRV 5p Wellness Classes (stress reduction, medication management, mindfulness, etc.)	100			
SRV 5q Exercise/Fitness				
<b>Mental/Behavioral Health (SRV 5r-x)</b>				
SRV 5r Detoxification Sessions				
SRV 5s Substance Abuse Screenings				
SRV 5t Substance Abuse Counseling				
SRV 5u Mental Health Assessments				
SRV 5v Mental Health Counseling				
SRV 5w Crisis Response/Call-In Responses				
SRV 5x Domestic Violence Programs				
<b>Support Groups (SRV 5y-aa)</b>				
SRV 5y Substance Abuse Support Group Meetings				
SRV 5z Domestic Violence Support Group Meetings				
SRV 5aa Mental Health Support Group Meeting				
<b>Dental Services, Screenings and Exams (SRV 5bb-ee)</b>				
SRV 5bb Adult Dental Screening/Exams				
SRV 5cc Adult Dental Services (including Emergency Dental Procedures)				
SRV 5dd Child Dental Screenings/Exams	162			

SRV See Child Dental Services (including Emergency Dental Procedures)				
<b>Nutrition and Food/Meals (SRV 5ff-jj)</b>				
SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)	77			
SRV 5gg Community Gardening Activities	77			
SRV 5hh Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	82			
SRV 5ii Prepared Meals	57982	24231	-139%	-33751
SRV 5jj Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	33940	34793	3%	853
<b>Family Skills Development (SRV 5kk-mm)</b>				
SRV 5kk Family Mentoring Sessions		40	100%	40
SRV 5ll Life Skills Coaching Sessions				
SRV 5mm Parenting Classes				
<b>Emergency Hygiene Assistance (SRV 5nn-oo)</b>				
SRV 5nn Kits/boxes		220	100%	220
SRV 5oo Hygiene Facility Utilizations (e.g. showers, toilets, sinks)				

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
<b>Civic Engagement and Community Involvement Services (SRV 6a-f)</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>I.) Number of Participants Served in program(s) (#)</b>	<b>I.) Number of Participants Served in program(s) (#)</b>
SRV 6a Voter Education and Access				
SRV 6b Leadership Training	49	100	104%	51
SRV 6c Tri-partite Board Membership				
SRV 6d Citizenship Classes				
SRV 6e Getting Ahead Classes				
SRV 6f Volunteer Training		175	100%	175

SRVs	FY 2019	FY 2020	% Change	Change from FY19 - FY20
<b>Services Supporting Multiple Domains (SRV 7)</b>	<b>Unduplicated Number of Individuals Served</b>	<b>Unduplicated Number of Individuals Served</b>	<b>I.) Number of Participants Served in program(s) (#)</b>	<b>I.) Number of Participants Served in program(s) (#)</b>
<b>Case Management (SRV 7a)</b>				
SRV 7a Case Management	1086			
<b>Eligibility Determinations (SRV 7b)</b>				
SRV 7b Eligibility Determinations	3940			
<b>Referrals (SRV 7c)</b>				
SRV 7c Referrals	1072	372	-188%	-700
<b>Transportation Services (SRV 7d)</b>				
SRV 7d Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair; including emergency services)	76	33	-130%	-43
<b>Childcare (SRV 7e-f)</b>				
SRV 7e Child Care subsidies				
SRV 7f Child Care payments				
<b>Eldercare (SRV 7g)</b>				
SRV 7g Day Centers				
<b>Identification Documents (SRV 7h-j)</b>				
SRV 7h Birth Certificate				
SRV 7i Social Security Card				
SRV 7j Driver's License	14	5	-180%	-9
<b>Re-Entry Services (SRV 7k)</b>				
SRV 7k Criminal Record Expungements				
<b>Immigration Support Services (SRV 7l)</b>				
SRV 7l Immigration Support Services (relocation, food, clothing)				
<b>Legal Assistance (includes emergency legal assistance) (SRV 7m)</b>				
SRV 7m Legal Assistance				
<b>Emergency Clothing Assistance (SRV 7n)</b>				
SRV 7n Emergency Clothing Assistance	160	220	38%	60
<b>Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government) (SRV 7o)</b>				

SRV 7o Mediation/Customer Advocacy Interventions				
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**Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.**

<b>Name of CSBG Eligible Entity Reporting:</b>	Community Services Consortium		
<b>State:</b>	Oregon	<b>DUNS:</b>	182579008

**A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:**

**B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:**

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served	I.) Number of Participants Served
		in program(s) (#)	in program(s) (#)
FY 2019	FY 2020		
14990	8,432	-78%	-6558
6008	7,269	21%	1261

**C. INDIVIDUAL LEVEL CHARACTERISTICS****1. Gender**

- a. Male  
b. Female  
c. Other  
d. Unknown/not reported  
e. **TOTAL (auto calculated)**

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served	I.) Number of Participants Served
		in program(s) (#)	in program(s) (#)
FY 2019	FY 2020		
<b>Number of Individuals</b>			
6290	4221	-49%	-2069
8342	3186	-162%	-5156
5	1	-400%	-4
353	1024	190%	671
14990	8432	-78%	-6558

**2. Age**

- a. 0-5  
b. 6-13  
c. 14-17  
d. 18-24  
e. 25-44  
f. 45-54  
g. 55-59  
h. 60-64  
i. 65-74  
j. 75+  
k. Unknown/not reported  
l. **TOTAL (auto calculated)**

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served	I.) Number of Participants Served
		in program(s) (#)	in program(s) (#)
FY 2019	FY 2020		
<b>Number of Individuals</b>			
1618	193	-738%	-1425
2025			
1056	310	-241%	-746
999	755	-32%	-244
3551	2038	-74%	-1513
1644	411	-300%	-1233
1093	399	-174%	-694
917	441	-108%	-476
1357	544	-149%	-813
730	199	-267%	-531
	3142	100%	3142
14990	8432	-78%	-6558

**3. Education Levels**

- a. Grades 0-8  
b. Grades 9-12/Non-Graduate  
c. High School Graduate

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served	I.) Number of Participants Served
		in program(s) (#)	in program(s) (#)
FY 2019	FY 2020		
<b>Number of Individuals</b>			
[ages 14-24]	[ages 14-24]		
48	30	-60%	-18
213	310	46%	97
249	220	-13%	-29

- d. GED/Equivalency Diploma
- e. 12 grade + Some Post-Secondary
- f. 2 or 4 years College Graduate
- g. Graduate of other post-secondary school
- h. Unknown/not reported
- i. **TOTAL (auto calculated)**

	2	100%	2
94	58	-62%	-36
15	5	-200%	-10
6	6	0%	0
1430	434	-229%	-996
9292	1065	-772%	-8227

- a. Grades 0-8
- b. Grades 9-12/Non-Graduate
- c. High School Graduate
- d. GED/Equivalency Diploma
- e. 12 grade + Some Post-Secondary
- f. 2 or 4 years College Graduate
- g. Graduate of other post-secondary school
- h. Unknown/not reported
- i. **TOTAL (auto calculated)**

[ages 25+]	[ages 25+]		
351	188	-87%	-163
1116	542	-106%	-574
2725	1331	-105%	-1394
	7	100%	7
2223	921	-141%	-1302
980	514	-91%	-466
295	144	-105%	-151
1602	385	-316%	-1217
2055	4032	96%	1977

#### 4. Disconnected Youth

- a. Youth ages 14-24 who are neither working or in school

		% Change	Change from FY19 - FY20
FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
3	1430	47567%	1427

#### 5. Health

- a. Disabling Condition

Yes  
No  
Unknown

		% Change	Change from FY19 - FY20
FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
3023	1145	-164%	-1878
10175	5664	-80%	-4511
1792	1623	-10%	-169

- b. Health Insurance\*

Yes  
No  
Unknown

12411	6478	-92%	-5933
772			
1807	1954	8%	147

#### Health Insurance Sources

- c.1. Medicaid
- c.2. Medicare
- c.3. State Children's Health Insurance Program
- c.4. State Health Insurance for Adults
- c.5. Military Health Care
- c.6. Direct-Purchase
- c.7. Employment Based
- c.8. Unknown/not reported
- c.9. **TOTAL (auto calculated)**

8585	5089	-69%	-3496
2549	748	-241%	-1801
215	72	-199%	-143
263	312	19%	49
981	257	-282%	-724
12593	6478	-94%	-6115

		% Change	Change from FY19 - FY20
FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)

**6. Ethnicity/Race****Number of Individuals****a. Ethnicity**

- a.1. Hispanic, Latino or Spanish Origins  
a.2. Not Hispanic, Latino or Spanish Origins  
a.3. Unknown/not reported  
**a.4. TOTAL (auto calculated)**

2166	1410	-54%	-756
12610	6140	-105%	-6470
214	882	312%	668
14990	8432	-78%	-6558

**b. Race**

- b.1. American Indian or Alaska Native  
b.2. Asian  
b.3. Black or African American  
b.4. Native Hawaiian and Other Pacific Islander  
b.5. White  
b.6. Other  
b.7. Multi-race (two or more of the above)  
b.8. Unknown/not reported  
**b.9. TOTAL (auto calculated)**

206	83	-148%	-123
83	34	-144%	-49
203	108	-88%	-95
53	32	-66%	-21
13398	312	-4194%	-13086
20	93	365%	73
659	2	-32850%	-657
368	7768	2011%	7400
14990	8432	-78%	-6558

**% Change****Change from  
FY19 - FY20**

FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
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**7. Military Status****Number of Individuals**

- a. Veteran  
b. Active Military  
c. Never Served in the Military  
d. Unknown/not reported  
**e. TOTAL (auto calculated)**

548	268	-104%	-280
1778	2493	40%	435
2326	2761		

**% Change****Change from  
FY19 - FY20**

FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
---------	---------	--	--

**8. Work Status (Individuals 18+)****Number of Individuals**

- a. Employed Full-Time  
b. Employed Part-Time  
c. Migrant Seasonal Farm Worker  
d. Unemployed (Short-Term, 6 months or less)  
e. Unemployed (Long-Term, more than 6 months)  
f. Unemployed (Not in Labor Force)  
g. Retired  
h. Unknown/not reported  
i. Total (autocalculated)

44	93	111%	49
52	64	23%	12
1			
32	56	75%	24
41	52	27%	11
265	387	46%	122
684	179	-282%	-505
7955	3956	-101%	-3999
9074	4787	-90%	-4287

**% Change****Change from  
FY19 - FY20**

FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
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**D. HOUSEHOLD LEVEL CHARACTERISTICS****9. Household Type****Number of Households**

- a. Single Person  
b. Two Adults NO Children  
c. Single Parent Female  
d. Single Parent Male  
e. Two Parent Household  
f. Non-related Adults with Children  
g. Multigenerational Household

2496	784	-218%	-1712
503	742	48%	239
991	1176	19%	185
142	159	12%	17
968	2674	176%	1706
537	908	69%	371
147	224	52%	77

- h. Other  
i. Unknown/not reported  
j. **TOTAL (auto calculated)**

5	602	11940%	597
219			
6008	7269	21%	1261

**10. Household Size**

- a. Single Person  
b. Two  
c. Three  
d. Four  
e. Five  
f. Six or more  
g. Unknown/not reported  
h. **TOTAL (auto calculated)**

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
FY 2019	FY 2020		
<b>Number of Households</b>			
2496	784	-218%	-1712
1384	1073	-29%	-311
825	1119	36%	294
591	1217	106%	626
394	1229	212%	835
309	1420	360%	1111
9	427	4644%	418
6008	7269	21%	1261

**11. Housing**

- a. Own  
b. Rent  
c. Other permanent housing  
d. Homeless  
e. Other  
f. Unknown/not reported  
g. **TOTAL (auto calculated)**

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
FY 2019	FY 2020		
<b>Number of Households</b>			
1686	1394	-21%	-292
3731	2887	-29%	-844
	927	100%	927
220	11	-1900%	-209
142	1147	708%	1005
229	903	294%	674
6008	7269	21%	1261

**12. Level of Household Income**

(% of HHS Guideline)

- a. Up to 50%  
b. 51% to 75%  
c. 76% to 100%  
d. 101% to 125%  
e. 126% to 150%  
f. 151% to 175%  
g. 176% to 200%  
h. 201% to 250%  
i. 250% and over  
j. Unknown/not reported  
k. **TOTAL (auto calculated)**

		% Change	Change from FY19 - FY20
		I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
FY 2019	FY 2020		
<b>Number of Households</b>			
1319	1010	-31%	-309
1052	1077	2%	25
1220	1218	0%	-2
953	1152	21%	199
671	889	32%	218
454	560	23%	106
165	153	-8%	-12
9	5	-80%	-4
1			
164	1205	635%	1041
6008	7269	21%	1261

% Change	Change from FY19 - FY20
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	FY 2019	FY 2020	I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>13. Sources of Household Income</b>	<b>Number of Households</b>			
a. Income from Employment Only	357	232	-54%	-125
b. Income from Employment and Other Income Source	603	1066	77%	463
c. Income from Employment, Other Income Source, and Non-Cash Benefits	428			
d. Income from Employment and Non-Cash Benefits	752	1357	80%	605
e. Other Income Source Only	447			
f. Other Income Source and Non-Cash Benefits	2855	2209	-29%	-646
g. No Income	63	5	-1160%	-58
h. Non-Cash Benefits Only	322	2400	645%	2078
i. Unknown/not reported	181			
<b>j. TOTAL (auto calculated)</b>	<b>6008</b>	<b>7269</b>	<b>21%</b>	<b>1261</b>

	FY 2019	FY 2020	% Change	Change from FY19 - FY20
			I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>14. Other Income Source</b>	<b>Number of Households</b>			
a. TANF	470	513	9%	43
b. Supplemental Security Income (SSI)	1261	445	-183%	-816
c. Social Security Disability Income (SSDI)	953	283	-237%	-670
d. VA Service-Connected Disability Compensation	94	28	-236%	-66
e. VA Non-Service Connected Disability Pension				
f. Private Disability Insurance	39	23	-70%	-16
g. Worker's Compensation	10	18	80%	8
h. Retirement Income from Social Security	2168	674	-222%	-1494
i. Pension	248	83	-199%	-165
j. Child Support	281	336	20%	55
k. Alimony or other Spousal Support	28	30	7%	2
l. Unemployment Insurance	131	278	112%	147
m. EITC	2			
n. Other	1716			
o. Unknown/not reported				

	FY 2019	FY 2020	% Change	Change from FY19 - FY20
			I.) Number of Participants Served in program(s) (#)	I.) Number of Participants Served in program(s) (#)
<b>15. Non-Cash Benefits</b>	<b>Number of Households</b>			
a. SNAP	4239	5800	37%	1561
b. WIC	517	854	65%	337
c. LIHEAP				
d. Housing Choice Voucher	115	1042	806%	927
e. Public Housing	1532	1830	19%	298
f. Permanent Supportive Housing				
g. HUD-VASH		2	100%	2
h. Childcare Voucher		17	100%	17
i. Affordable Care Act Subsidy				
j. Other	7	45	543%	38
k. Unknown/not reported				

## **As I See It: We need a regional system of shelter**

Shawn Collins – Corvallis Gazette-Times – Mar 24, 2021

In on-line forums, public meetings, and letters to the editor, I've seen repeated comments that our quality of life is threatened due to a rising tide of homelessness in the community. Such comments often suggest that resources are being used inappropriately to support people who are undeserving due to criminal or dangerous behavior or for being "not from around here." The narrative typically references an old trope – that social services are creating a magnet, drawing undesirables to our community, and unfairly straining our local resources and responses.

In the recent pre-COVID-19 past, statistics from local shelter and housing providers did not support the "magnet theory," as the overwhelming majority of those served by shelter providers came from the mid-Willamette Valley. We had been largely taking care of our own. However, there have been shifts in the past year, for a couple of reasons.

First, COVID-19 has had an enormous impact, driving more marginally employed and low-income people from housing into cars, RVs, and tents. Wildfires across the West have driven additional waves of displacement. Some who arrive as refugees end up staying.

Second, services, policies, and practices between counties and municipalities vary widely, creating additional pressure for people to do what humans have done for millennia – migrate for better resources and opportunities. It's the story of Oregon's founding, and the displacements and inequities generated by such migration always have had both epic and tragic results for individuals and communities.

While seeking to expand services to meet increased demand, our network of providers is struggling. Working with scarce resources, navigating complex public-private partnerships, and addressing legal frameworks that haven't adapted to new realities all have added burdens to our already-stretched organizations. Where the for-profit world might seek to grow and improve services to gain market share, the cold logic of the magnet theory suggests something quite different: that offering basic needs at anything other than the barest minimum level creates a nuisance to the community at large. Seeking to alleviate suffering, providers offer an island of hope in a sea of misery and closed doors, and in return sit squarely in the sights of those looking for somewhere to pin the blame for "those people" coming here. But the blame is misplaced.

If we are to see changes in conditions locally, we must demand changes regionally. Corvallis and Benton County must partner together to lead the charge, engage our neighboring cities and counties, and develop a more-effective, regional approach to housing and homelessness. A "system of shelter" is needed – with coordinated services, staff support to connect people with the assistance they need to return to safe housing conditions, and the capacity to meet diverse needs and move people from emergency shelter to long-term housing stability. City and county officials, working through organizations like the Oregon Cascades West Council of Governments, the Oregon League of Cities, the Association of Oregon Counties, and Oregon Housing and Community Services, should advocate for equitable resources in all counties and communities to support those without housing.

As a community, and as Oregonians, we must demand a more-coherent and effective system of shelter; diversity of housing opportunity, and supportive programs; and a shared recognition of and commitment to meet the basic needs we all share: to live in safety, with adequate resources to ensure our health and well-being, opportunities to improve the conditions of life, and the security that comes from knowing we live in a community that cares.

Shawn Collins is a project manager for Unity Shelter, a Corvallis non-profit that provides shelter and other resources to unhoused people.