

# CSC

Community Services  
CONSORTIUM



## 2024 ANNUAL COMMUNITY IMPACT REPORT

*Where every person has equitable access to  
resources to build brighter futures.*



## FOREWORD FROM THE DIRECTORS



  
Ryan Vogt  
Executive Director

I have been privileged to collaboratively work with CSC for several years as the Executive Director of the Oregon Cascades West Council of Governments (OCWCOG). For the last 4 years, CSC and OCWCOG have been strengthening our partnership; now enjoying shared IT, HR, and Communications teams. We are also co-housed in our Corvallis office. After years of assessment, planning, and success in the growing partnership, in 2024 it was announced the agencies would share a new Executive Director overseeing the larger operations and strategic direction of both organizations. Last fall, I had the distinct honor of being appointed to that position.

I'm honored and amazed to see the progress and innovative ideas we have already chartered thanks to this unique partnership. I came into this already having a deep gratitude for the legacy and impact CSC has had in this region for the last 44 years. I'm now fortunate to have a front row seat as I gain an even greater appreciation of just how our dedicated staff are fulfilling our call of **Helping People. Changing Lives.**

I invite you to review our annual report and see for yourself where we're making a difference near you!

During the journey CSC and OCWCOG have been on to deepen our partnership, I was honored and excited to be chosen to represent CSC as our Agency Director. In the past two years, I've come to deeply appreciate the vast scope of our programs and have found that our dedicated staff members embody the heart and soul of our work and mission.

This report includes information about the comprehensive range of supportive and transformative services we offer at CSC, stories from those who have been impacted, and ways you can help us expand this work even further. I encourage you to remember that every data point is more than just a number and each story is more than just words. Our work touches tens of thousands of individuals every year—**real people in our community** who might live next door, pass you on the street, or go to school with your kids.

As you read about our work, do so through the lens of the real lives and experiences behind each number to truly grasp the impact. Thank you for joining us on our mission to empower the people and communities we serve and positively transform lives.



  
Kayla Hatley  
Agency Director

## NEW VISION, MISSION & VALUES

In 2024, we celebrated **44 years of service** and convened an outstanding group of leadership, staff members, and board members to revive and realign our mission, vision, and core values to the growth the agency experienced over the last several years. We are proud and enthusiastic to share these north stars with the communities we are dedicated to serve!



### VISION

Communities where every person has equitable access to resources to build brighter futures.



### MISSION

We are a community leader, providing vital services with collaborative partners to empower the people of Linn, Benton, and Lincoln Counties and the surrounding areas to positively transform lives.



### CORE VALUES

**Servant leadership** prioritizes shared growth, well-being, and empowerment of all.

**Respect** for every person, community, and culture.

**Equity** recognizes we don't all start from the same place and informs the unique supports to empower individuals.

**Resilience** fostered by providing opportunity today and the hope to plant seeds for tomorrow.

**Belonging** through cultivation of a community that sees, values, and exemplifies authenticity.

**Innovation** inspires creative solutions that lead to continuous improvement, collaboration, and desire to grow.

## OUR IMPACT AT A GLANCE

**CSC** gave people a place to call home.

**CSC** kept the lights on and the heat running during an ice storm.

**CSC** assisted with transitional housing for those starting recovery.

**CSC** reduced barriers to housing and kept people housed.

**CSC** helped transition unhoused individuals and families into shelters and eventually safe, permanent housing.

**CSC** rehoused parents, allowing them to be reunited with their children from foster care.

**CSC** supported individuals seeking to open businesses, build career opportunities, and gain greater stability than ever before.

**CSC** gave HOPE to those who have felt left behind or broken to grow, rebuild, and access resources to build a brighter future.



**\$10.7M**

total community investment in 2024



**200,964**

individuals impacted

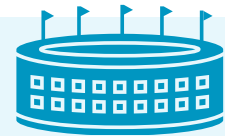


**73,592**

households supported



This could fill OSU's Reser Stadium nearly **six times!**



Note that due to the low barrier nature of food services, there is the possibility of duplicated counts.



**\$1.3M**

donations received

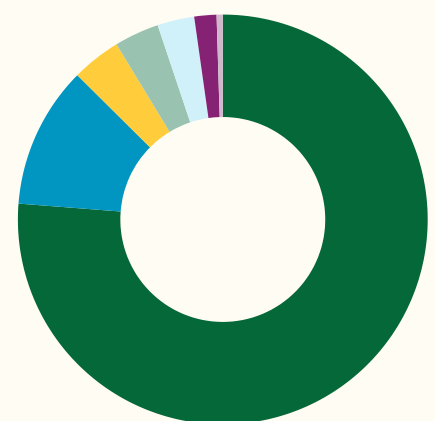
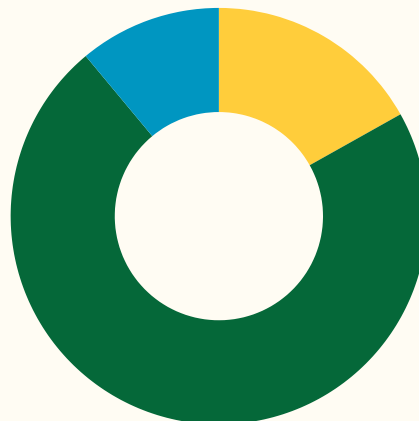
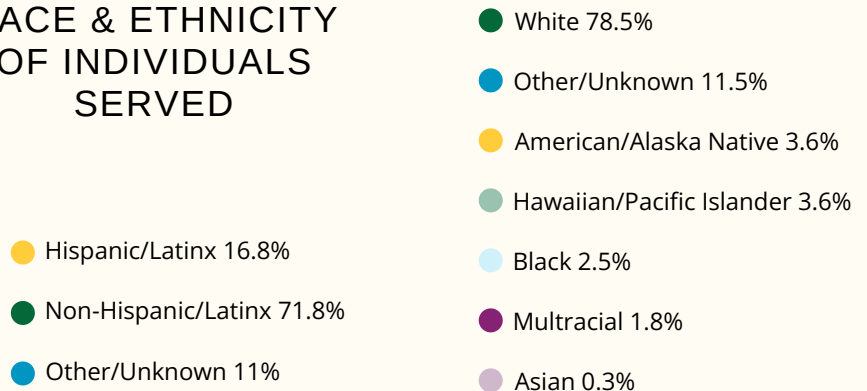
*Thank you to our generous community!*



**52,328**

volunteer hours donated from local community members

### RACE & ETHNICITY OF INDIVIDUALS SERVED



### HOUSING

*Supportive services and reducing barriers to help people access and maintain housing.*



**675**

households prevented from eviction, with 45% having children



**500**

unhoused individuals served, 92% now in safe, stable housing



**\$3M**

provided to local shelters and organizations



**1,422**

individuals prevented from eviction



**162**

Veterans and their families received housing supports



**58**

individuals graduated from RentWell tenant education classes

An unhoused individual had been sleeping in a tent for several months. He came to CSC eager to get back into stable, safe housing so he could regain his health and finish the educational goals he had to put on hold. He was enrolled in a rapid rehousing program and worked with a Case Manager to find a place to rent.

Once housed, CSC helped with move-in costs, monthly rent, as well as close support from his Case Manager. He was able to stabilize his family's living situation through dedicated hard work and perseverance.

Since receiving CSC assistance, he has earned his Master's degree and was accepted into a Doctoral program! He has built up a "nest egg" for any uncertain times they may face in the future and now spends a few hours a week volunteering to help others who are unsheltered.



### ENERGY SERVICES

*Utility assistance and home weatherization that improve safety and energy conservation.*



**\$3M**

provided in utility assistance and energy conservation services



**8,825**

households served with utility assistance



**12,463**

individuals served with utility assistance



**\$659,898**

provided in home weatherization services



**61**

households served with weatherization



**\$11,077**

average weatherization home investment

We worked with our partners at DevNW to provide energy-saving services and health and safety improvements to a 30-unit senior living multi-family facility in Sweet Home.

Our Weatherization crew and partner contractor, Ductless by Design, installed new heating and cooling systems, ventilation fans, and more. We also provided energy savings kits to the residents and comprehensive education about how to keep their units comfortable, maintained, and healthy year-round.

We heard from the happy and thankful clients at the facility that they enjoyed a warmer and more comfortable winter with the work we were able to do for them!



### LINN BENTON FOOD SHARE

*Regional food distribution and innovative partnerships to stimulate local farms and food economy.  
Note that due to the low barrier nature of food services, there is possibly of duplicated counts.*



**4.6M**

pounds of food distributed



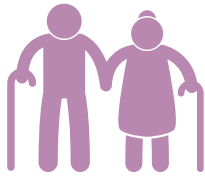
**331,412**

meals supplied to network food sites



**952,686**

pounds of produce from local farms



**458**

seniors served with monthly food boxes



**88,098**

food boxes supplied, serving 255,292 individuals



**68**

local food pantry & meal site partners

LBFS offers weekly free food farm stands at select Linn Benton Housing Authority apartment sites. These markets utilize staff and participating youth from CSC programs to pick up, deliver, and distribute fresh produce to enthusiastic residents, including seniors, at locations in Lebanon and Corvallis.

The farm stands provide a fair-like atmosphere for residents to say hello, give hugs and handshakes, and exchange tried-and-true recipes for things like eggplant, parsley, and other fresh produce the participants see available, encouraging youth and families to incorporate more fruits and vegetables into their diets. The newest location in Corvallis has been a resounding success increasing from an initial 11 households to now almost 30 households served each week!





### HEAD START OF LINCOLN COUNTY

*Comprehensive preschool education for children ages 3-5 & supportive services for families.*



**162**

children enrolled and families supported



**815**

volunteer hours donated by 220 individuals



**154**

families received home visits to provide holistic support services



**159**

students completed a physical exam



**144**

students completed all required immunizations



**162**

free vision, hearing, and developmental screenings

Through a Parent's Eyes: "My daughter is a perfect example of what the HSLC program does for students educationally and socially. In her two years there, I watched her transform. She went from being a little girl who struggled to make eye contact and shutting down in social situations, to a confident child easily embracing friends and change.

As a parent, I trust the Head Start team completely with her learning, social growth, and most importantly, her safety. She was thriving in and out of the classroom, and I gained invaluable insights into more effective ways to discipline and better support her emotional needs.

During our time in the program, I grew as a parent, and my daughter not only grew too, she flourished!"



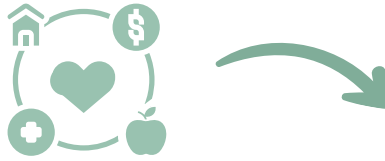
### EDUCATION & EMPLOYMENT

*Wrap-around services centered in stability to build stronger, more resilient futures.*



**5,096**

individuals served  
across services



**\$1.27M**

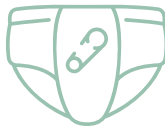
invested in comprehensive  
stability & support services

- Housing Support \$715,996
- Training Supports & Supplies \$266,325
- Health Care & Meals \$100,226
- Transportation Assistance \$82,822
- Clothing & Personal Care \$70,679
- Legal Services \$35,841



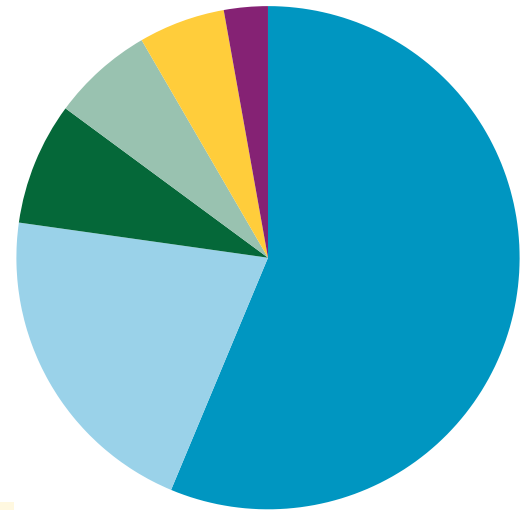
**823**

individuals provided  
job readiness training



**116,798**

diapers and 1,793  
boxes of baby wipes  
provided to 190 families



A journey with substance use combined with mental health issues took a client down a path eventually leading them to incarceration and then unhoused on the street.

Support from our Measure110 services helped him find a job, provide clothing and supplies, transportation, and advocacy to help get him into long-term low-income housing. In a matter of months, he transitioned from being homeless with only the clothes on his back, to sober, employed, and stably housed!

Education and employment services represent a suite of programs spanning six counties to youth, adults, and whole families. These services are often braided together to provide uniquely tailored supports and resources to truly transform lives.



## PARTNERING TO PREVENT HUNGER

### *Soulfull Soup partnership collaboration*



The **Linn Benton Food Share (LBFS) program** has partnered with Stahlbush Island Farms, a local family-owned farm, and Shepherd of the Valley Lutheran Church in Corvallis to develop locally grown and nutritious "**Soulfull Soup**" for residents in need.

The collaboration continues a project that began during the Covid pandemic to ensure that community members across Linn and Benton Counties have access to healthy food. Soulfull Soup will be incorporated into LBFS's regular distribution and included in their direct services for food boxes to seniors and other vulnerable populations.

The first project initially led to the development of 10+ pallets of high protein, complex carbohydrate, vegan, and low sodium soups. In 2022, after multiple iterations of flavor and ingredient combinations, more than 20 pallets were produced, with 40,800 cans of soup delivered. **In 2024, 22,000 cans of two varieties of soup were made, with another 22,000 cans planned for the spring of 2025!**

According to recent Census data, 15-20% of people in the two counties are living in "food deserts," where access to nutritious food is limited. Additionally, food costs are still rising significantly and demand at regional food pantries and meal sites are at an all time high. This is why innovative partnerships making nutrient-dense food like Soulfull Soup available to those experiencing hunger is so vital.

**This is community action at its best!**





# Help us continue *making an impact*



## DONATE ONLINE

Click the link or scan the QR code  
[givebutter.com/csc-donate](https://givebutter.com/csc-donate)



## TEXT TO DONATE

Text "**CSC**" to **53-555**



## DONATE BY CHECK

Community Services Consortium  
250 Broadalbin Street SW, Suite 2A  
Albany, OR 97321  
*Make checks payable to Community Services Consortium*

